Table of Contents

Community Development Service Area	309
Bureau of Development Services	313
Bureau of Housing and Community Development	341
Bureau of Planning	357
Cable Communications and Franchise Management	379
Children's Investment Fund	389
Office of Neighborhood Involvement	395
Office of Sustainable Development	413



Community Development

Bureau of Housing and Community Development
Bureau of Development Services
Children's Investment Fund
Cable Communications and Franchise Management
Office of Sustainable Development
Office of Neighborhood Involvement
Bureau of Planning

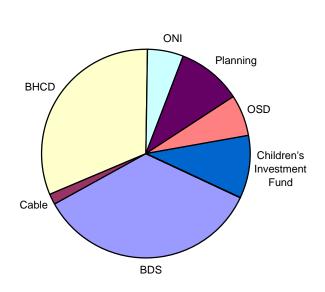
Percent of City Budget

Com Dev = \$112.7 Million

7.1%

City Budget = \$1.58 Billion

Bureau Pie Chart



Service Area Overview

Expenditures	Revised FY 2006–07	Adopted FY 2007–08	Change from Prior Year	Percent Change
Operating	124,277,568	112,670,298	-11,607,270	-9.3%
Capital	0	0	0	0.0%
Total Expenditures	\$ 124,277,568	\$ 112,670,298	\$ -11,607,270	\$ -9.3%
Authorized Positions	503	525	22.00	4.4%

Community Development Service Area Highlights

Service Area Highlights

DESCRIPTION

The Community Development service area includes programs in the Bureau of Development Services, Bureau of Housing and Community Development, Bureau of Planning, Office of Cable Communications and Franchise Management, Office of Neighborhood Involvement, Office of Sustainable Development, and the Children's Investment Fund.

MAJOR THEMES

Bureau of Development Services

The Bureau of Development Services (BDS) implements the City's policies, plans, and codes related to land use, building, and plumbing. The bureau ensures compliance with site-related regulations, such as erosion control, grading, and onsite stormwater treatment and disposal. BDS also enforces the zoning code, as well as structural, mechanical, plumbing, and electrical codes.

The FY 2007-08 Adopted Budget for BDS is over \$39.3 million. This represents a 3.7% increase over the FY 2006-07 Revised Budget and a net addition of 4 FTE. BDS will increase fees for the following programs in FY 2007-08: Electrical (4.4%), Facilities Permits (5.0%), Site Development (6.5%), Environmental Soils (5.0%), Signs (7.5%), Zoning (5%), Noise (5%), Neighborhood Inspections (7.0%), and Land Use Review (3.5%). The bureau also received General Fund support for the Neighborhood Inspections program (\$250,000) and Measure 37 claim response (\$188,623).

Bureau of Housing and Community Development

The Bureau of Housing and Community Development (BHCD) manages federal funds channeled to the City by the U.S. Department of Housing and Urban Development. Entitlement grants include the Community Development Block Grant (CDBG), HOME, Housing for People with AIDS, and the Emergency Shelter grant. The bureau is meeting the challenge of declining federal entitlement funds (CDBG and HOME) by analyzing each program in light of its strategic goals to make the most effective use of these diminishing resources.

The FY 2007-08 Adopted Budget begins to address the bureau's reliance on one-time funding for ongoing programs by converting \$2.3 million in one-time General Fund discretionary support to ongoing General Fund discretionary, but this still leaves \$3 million in programs funded with one-time. The following projects also received funding:

- Project Respond crisis intervention services received \$290,000 of one-time General Fund discretionary.
- ◆ The Street Access For Everyone Day Center project received \$350,000 of one-time General Fund discretionary to develop day shelter services.
- ◆ The Community Engagement Program received \$200,000 of one-time General Fund discretionary to provide clinical services to the homeless.
- BHCD will pass \$250,000 of one-time General Fund discretionary to the Housing Authority of Portland for the Humboldt Gardens redevelopment.
- BHCD will also pass through \$85,000 to Project Clean Slate for their economic opportunity program.

Service Area Highlights Community Development

Bureau of Planning

The Bureau of Planning helps to set goals and to create long-range plans and strategies to guide Portland's future. The bureau's efforts are focused on managing growth, promoting livability and economic health, and preserving the city's heritage and environment.

The FY 2007-08 Adopted Budget includes ongoing funding for two staff positions to support bureau-wide operations and two staff in the Central City program. The bureau received one-time funding to advance three major multi-year planning projects, including the Central Portland Plan, an update of the Comprehensive Plan, and completion of visionPDX. The budget also reflects a range of new and continued one-time planning projects and program enhancements including a limited term youth planner position to help implement the goals of the Children and Youth Bill of Rights, an urban demographer position, a Columbia Corridor environmental code analysis, an East Portland Action Plan, and a Comprehensive Tree Policy.

Cable Communications and Franchise Management The Office of Cable Communications and Franchise Management administers utility and telecommunications franchises, protects the public's interest in cable communications, and regulates private use of telecommunications public rights-of-way. The FY 2007-08 Adopted Budget includes ongoing funding to update and implement Utility License Fee reform, one-time funding for a part-time position to conduct a community needs assessment to identify and inventory communication and technology needs and interests related to cable-based communications for the communities within Portland, and one-time funding to help sponsor a welcome reception for the National Association of Telecommunications Officers and Advisors annual conference.

Office of Neighborhood Involvement

The Office of Neighborhood Involvement (ONI) continues to coordinate efforts to make the city's neighborhoods more livable and to promote meaningful and diverse civic participation. ONI's FY 2007-08 Adopted Budget decreased slightly primarily due to the move of combined sewer overflow outreach and downspout programs back to the Bureau of Environmental Services (BES). Notable changes for FY 2007-08 include:

- ◆ A one-time allocation of \$200,000 for a cultural organizing project to foster, develop, and support diversity.
- A one-time allocation of \$30,000 to provide vouchers for childcare, translation services, and possible stipends to encourage underrepresented groups to participate in neighborhood meetings and events.
- Funding to create one full-time position to assist bureaus, educate the community on expectations for improvement, and convene the Citywide public involvement staff committee to involve and inform community members in City decision-making processes.
- One-time resources of \$350,000 for additional coalition office staff.
- One-time funding of \$50,000 to hire a consultant to assist the bureau and its community partners in developing performance measures.
- Continued support for capacity building for neighborhood business associations and small/ethnic chambers.
- Moving BES outreach programs back to BES. This results in a reduction of four fulltime positions, five to seven seasonal part-time positions, and \$437,286 of interagency funding.
- Increasing crime prevention resources by \$268,568 to restore two permanent full-time program coordinators.

Community Development Service Area Highlights

 Taking over responsibility of issuing recommendations for temporary liquor licensing from the Police Bureau.

• Funding to help reduce youth and gang violence provided through an interagency with the Mayor's Office.

Office of Sustainable Development

The Office of Sustainable Development (OSD) continues to pursue options to protect the City's economic, environmental, and public interest goals. OSD also oversees and regulates solid waste and recycling programs that operate within the city limits. Funding for OSD originates primarily from residential and commercial solid waste fees, grants, and charges to other bureaus. General Fund discretionary support, about \$1.7 million in FY 2007-08, represents 13.5% of OSD's total budget of \$13 million. More than \$500,000 of the budget is from grants, contracts, and agreements, as OSD continues to leverage City funding with non-City sources.

The FY 2007-08 Adopted Budget includes one-time funds to focus on economic development activities related to renewable energy. In addition, one-time funds are provided to continue the Sustainable Food Initiative as well as an enhanced effort to focus on improving the sustainability of City operations through the Mayor's Bureau Innovation Project #18.

Children's Investment Fund

The Children's Investment Fund provides services to Portland's children with funds approved by the voters in a 2002 property tax levy. Under the terms of the ballot measure, these services are provided in three areas: early childhood, child abuse prevention and intervention, and after-school and mentoring. The ballot measure also limited the costs of administering the program to no more than 5% of expenditures.

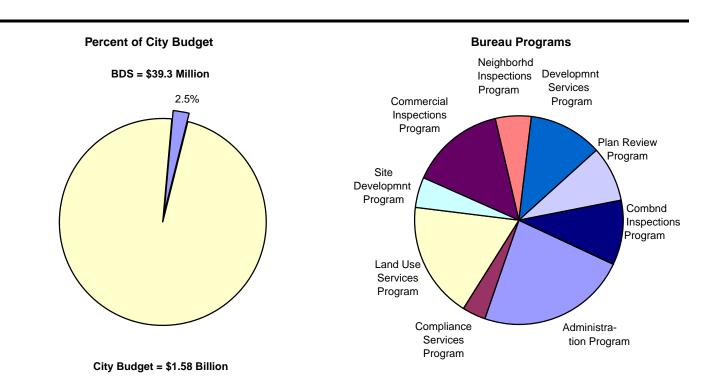
The Children's Investment Fund contracts with other local governments and nonprofit agencies to provide these services. Over 9,000 children receive assistance through programs including Head Start, health education and outreach, parent education, child care, and afterschool programs that combine academic support with recreation and parent involvement. There is also a leverage fund that encourages private donations and provides matching funds to supplement these donations.

Bureau of Development Services

Community Development Service Area

Randy Leonard, Commissioner-in-Charge

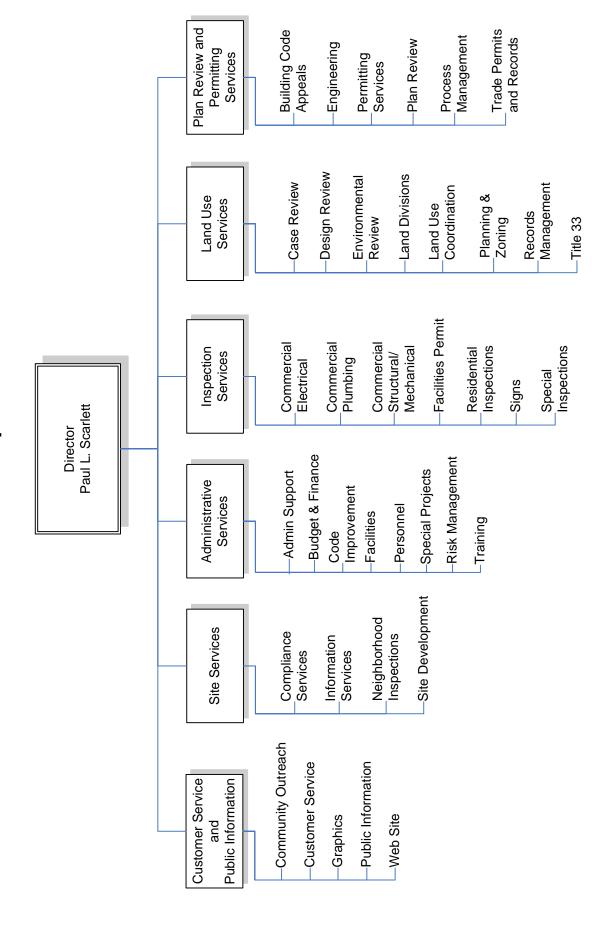
Paul L. Scarlett, Director



Bureau Overview

Expenditures	Revised FY 2006–07	Adopted FY 2007–08	Change from Prior Year	Percent Change
Operating	37,913,152	39,327,072	1,413,920	3.7%
Capital	0	0	0	0.0%
Total Expenditures	\$ 37,913,152	\$ 39,327,072	\$ 1,413,920	\$ 3.7%
Authorized Positions	329	333	4.00	1.2%

Bureau of Development Services



Bureau Summary

BUREAU MISSION

The Bureau of Development Services (BDS) promotes safety, livability, and economic vitality through efficient and collaborative application of building and development codes.

BUREAU OVERVIEW

General Description

The Bureau of Development Services is an integral part of economic development in the City of Portland. BDS administers a variety of City and State regulations related to building and development. The largest of these is the application and administration of the Planning and Zoning Code under Title 33 of the City Code. BDS is also responsible for Floating Structures (Title 28), Erosion Control (Title 10), and Signs (Title 32). Bureau staff actively works with developers, builders, and homeowners to guide them through the development process. For FY 2007-08 BDS has 333 employees and a budget of \$39.3 million, and is funded primarily through fees. The bureau ensures construction and land use codes are followed, thereby enhancing the safety of buildings and the livability of Portland's neighborhoods. To this end, staff reviews construction plans; issues permits; and inspects industrial, commercial, and residential construction to ensure compliance. The bureau also provides permit records, answers customer inquiries about the development review process, tracks plans, and provides assistance to customers from pre-application all the way through permit issuance. BDS is responsible for implementing the City's land use policies, plans, and codes through the review of proposed development, and ensures compliance with siterelated regulations such as erosion control, grading, and onsite stormwater treatment and disposal. The bureau also enforces the zoning and property maintenance codes, as well as structural, mechanical, plumbing, and electrical codes.

Customer Service Culture

Over the last few years BDS has undertaken significant organizational, cultural, and programmatic changes in an effort to become the best development services agency in the country. Customer service is the bureau's foundation, and BDS is working to align with many of the customer service expectations outlined in the Bureau Innovation Project #7 recommendations. All new bureau employees receive 12 hours of customer service training focused on listening to customers, communicating clearly, and working collaboratively with customers to solve problems and reach solutions. The bureau has created several innovative programs and services to meet specific customer needs. For example, BDS is initiating a project to make all permit records available online, to provide information that is more accurate, up-to-date, and accessible. This budget includes funding for additional staff in areas where the greatest positive impact on customer service can be achieved.

SIGNIFICANT ISSUES

Responsiveness to Industry, Neighborhoods, and Citizens The bureau's mission requires responsiveness to both the development community and neighborhoods and residents. The bureau continually strives for development review systems that ensure industry needs are met especially with respect to funding and timelines. At the same time, the bureau needs to satisfy neighborhood organizations' and residents' concerns about the quality of development and their need for information.

Permit information is available in multi-language handouts.

As part of its response to these needs, the bureau has strengthened its public outreach and information efforts. BDS staff regularly meets with a variety of industry partners, neighborhood associations, community groups and an advisory council composed of industry and community representatives. The bureau's new Assistant to the Director focuses on improving outreach to minority and underserved groups in the community. To better reach limited English speaking customers, more handouts and materials are available in Spanish, Russian, and Vietnamese, and portions of the BDS web site have been translated into those languages as well.

Oregon House Bill 3304

Oregon House Bill 3304, effective January 1, 2006, authorized BDS and other municipal building programs in the Portland metropolitan to create alternative permit and inspection programs on a permanent basis. Some of BDS's most innovative and successful pilot programs are being made permanent, such as the Get Legal program, the Field Issuance Remodel program, and the Major Projects Group program. HB 3304 will allow BDS to continue to innovate and create alternative programs that best meet customers' changing needs.

Strategic Plan

The bureau's most recent strategic planning effort took place in 2001. Since that time, there have been significant changes in the scope of the bureau's responsibilities, the bureau's size, and the type and level of programs and services that are offered to the public. BDS is therefore beginning the process of updating the plan and charting a new course for the bureau.

Providing excellent customer service is at the heart of the bureau's mission, and will be the overarching theme of the updated strategic plan. The plan will concentrate on four key areas:

- Creating and sustaining effective, responsive programs and services
- Leveraging current and future technologies to meet evolving customer needs
- Proactively addressing current and future workforce needs through comprehensive workforce planning
- Fostering and maintaining productive working relationships with customers, industry partners, neighborhoods, and decision makers

E-Permitting

The Oregon Legislature is considering the possibility of creating a statewide electronic permitting system that would allow customers to apply for and receive certain types of permits online. BDS has expressed its desire to ensure that the software is compatible with the bureau's permitting database (TRACS), that it addresses zoning, fire, sewer, water, transportation, and other issues affecting development outside of the building permit process; and that the costs of creating and operating the system are fully funded. There is the potential for significant costs to the bureau if a statewide system is adopted. The bureau is committed to working collaboratively with the State Building Codes Division to ensure that the interests of Portland's development customers are heard and considered.

SUMMARY OF BUDGET DECISIONS

Direct Customer Service Improvements

Several of the FY 2007-08 budget changes will provide direct customer service improvements. Converting a limited term code specialist position that was added to the Signs program in FY 2006-07 to a permanent position will enhance the effectiveness of a program that has positively addressed the issue of portable signs in the right-of-way. To provide better service to customers at BDS's "front door", the bureau will add an additional

office support specialist position to its main reception staff. The addition of a geotechnical engineer will help the Site Development program meet its plan review timeline goals, improving turnaround performance by an estimated 35%. An application analyst will be added to the TRACS Team to help improve turnaround times on requests for TRACS development.

Land Use Services Assistance

Two FY 2007-08 budget decisions will assist the bureau's Land Use Services (LUS) division. First, the General Fund will continue its support for the costs of reviewing Measure 37 claims. LUS had previously been absorbing the work and its costs, but additional one-time funding was requested in the winter BuMP due to a large influx of claims at the end of 2006. The continued costs of reviewing Measure 37 claims necessitates the continuation of these additional funds. Second, the responsibility for monitoring the Zoning Code to identify problems and develop solutions will be transferred from the Planning Bureau to LUS. A city planner will be added to assist with this work. This position will be funded by a reduction of the interagency agreement that BDS has with the Bureau of Planning for this position and through land use fees.

Fiscal and Technology Needs

Two additional budget changes will address fiscal and technology needs. First, the General Fund will provide \$250,000 in additional support for the Neighborhood Inspections program, which was transferred back to BDS from the Office of Neighborhood Involvement in FY 2006-07. Second, the bureau will further leverage technology by implementing the second phase of a multi-year project to provide inspectors with remote, real-time access to the bureau's permit database; adding an application analyst position to work on mobile technology deployment and internal database development; and bringing bureau desktop computers up to required Citywide standards.

Quality Infill Development

And finally, BDS will contract with three more architects to turn their winning designs from the 2004 Living Smart design competition into complete plan sets to be offered to the public.

BUDGET NOTES

Neighborhood Inspections Program

Council directs the Bureau of Development Services to prepare and present a proposal to change the existing fee structure and policies on granting waivers in the Neighborhood Inspections program during the FY 2008-09 budget process. The new fee structure and waiver policies need to be comprehensive and flexible to not only provide assistance to those in need, but also to provide sufficient resources to sustain program activities with minimal support from the General Fund.

Measure 37 Claim Response

BDS, the Planning Bureau, and the Office of Management and Finance - Financial Planning Division will coordinate with the Office of Government Relations to determine whether the results of Measure 37 legislation in the 2007 state legislative session reduce the need for General Fund support of Measure 37 activities.

Administration Program

Description

The Administration program provides overall direction to the bureau so all program objectives are met. Included within this program's budget are the Office of the Director, development bureau budget, emergency management, finance, human resources, training, code development, communications, customer service, information technology, loss control/risk management, general reception, and office management.

Goals

The Administration program supports the Citywide goal to protect and enhance the natural and built environment.

Changes to Services and Activities

Living Smart - Providing Creative Solutions for Infill Development in Residential Neighborhoods

The Living Smart project encourages the use of good design to maintain the unique character of Portland neighborhoods while creating new single-family homes on narrow infill building lots. In 2006, BDS contracted with two contest-winning designers to provide permit-ready plans, and in 2007 the bureau will contract with three more architects to turn their winning designs into complete plan sets to be offered to the public.

Imaging Project

As part of its efforts to leverage technology to improve customer service, the bureau is embarking on a project to make building permit records available to customers electronically. Placing permit records online will provide easy access to information for customers and staff and will help to ensure that records are not lost. The bureau plans to issue a Request for Proposal in spring 2007, with working beginning in FY 2007-08.

Workforce Planning and Recruitment Outreach

A recent internal analysis revealed that almost 40% of BDS employees will be eligible to retire within five years, including more than 60% of division and section managers; 15% of all BDS employees are currently eligible to retire. In light of this, the bureau is in the formative stages of a comprehensive workforce planning process. This process will include a needs assessment, the development of clear career paths for staff, training programs, new job classes to create promotional opportunities, professional development plans, a leadership training program, and recruitment outreach customized to each opening.

Community Outreach

BDS is improving its community outreach efforts in a variety of ways. First, the bureau is reaching out to limited English speaking customers through translations of portions of the bureau web site, advertising regarding bureau services in Spanish on a local Latino radio station, providing Spanish classes to field staff, and developing guides for staff to use to assist non-English speaking customers.

The bureau's new Assistant to the Director will be focusing on outreach, recruitment, and building ongoing relationships in the community. BDS has recently established the BDS Speakers Program, allowing customers to request customized presentations from BDS staff at their community and business meetings. The bureau is also seeking to revitalize its relationships with industry partners.

Customer Service Enhancement

To provide better service to customers at BDS's "front door", the bureau is adding an additional Office Support Specialist position to its main reception staff. Adding this position will also improve customer service in other parts of the bureau by reducing the need to rely on staff from other sections for backup reception coverage.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	36	31	36	34	34
Expenditures					
Personal Services	2,655,986	2,252,178	2,889,704	3,139,216	3,136,968
External Materials & Services	653,516	388,975	1,468,437	1,502,992	1,502,992
Internal Materials & Services	3,012,493	3,674,713	4,282,722	4,426,888	4,570,888
Total Expenditures	6.321.995	6.315.866	8.640.863	9.069.096	9.210.848

Commercial Inspections Program

Description

The Commercial Inspections Program performs state-mandated construction inspections on industrial, commercial, and multi-family construction projects in Portland and the urban services area of Multnomah County. The inspections provided under this program ensure compliance with the state's structural, mechanical, plumbing, and electrical codes, as well as the City's sign, planning, zoning, and site development codes. The Commercial Inspections Program is composed of several sections: Structural/Mechanical, Electrical, Signs, Plumbing, Special Inspections, and the Facility Permit Program.

Goals

The Commercial Inspections Program supports the Citywide goal to protect and enhance the natural and built environment.

Performance

The number of commercial inspections increased significantly from just over 65,000 in FY 2004-05 to over 84,000 in FY 2005-06, and the number of inspections per day, per inspector has increased from 12.81 in FY 2004-05 to 16.68 in FY 2005-06. The bureau estimates that the number of inspections will increase to 100,000 in FY 2006-07.

Reflecting the increased workload, the percentage of inspections made within 24 hours of request decreased slightly from 98% to 97%.

Changes to Services and Activities

Portable Sign Program

A budget note in the FY 2006-07 budget states that BDS was to resolve the funding issue for the Sign Program. Revenues dropped substantially in FY 1998-99 when litigation prohibited BDS from charging for "copy changes" on signs. A new fee schedule was implemented in March 2001; however, revenues from this new fee schedule did not fully fund the program. In 2002, City Council approved a licensing program for A-board and non-illuminated signs.

The bureau has met with the sign industry and is not proposing to make any programmatic cuts, but to increase fees by 7.5% annually beginning in FY 2007-08 until the program meets its reserve goals. With the fee increases the program will be in full cost recovery by FY 2011-12.

Mobile Office Project

BDS is in the first phase of a project to equip field staff with wireless devices that will allow them to access network databases, post inspections results, and issue certain types of permits in the field. Several units will be field tested during phase one, with plans for additional units to be tested during phase two in FY 2007-08. If successful, the use of such technology could enable greater efficiencies, improved customer service, and cost savings for the bureau, as inspectors would spend more time in the field and less in the office.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	57	57	57	56	56
Expenditures					
Personal Services	4,630,414	4,782,189	5,182,462	5,232,012	5,232,012
External Materials & Services	111,864	109,543	152,457	161,950	161,950
Internal Materials & Services	250,375	242,467	284,827	330,180	330,180
Total Expenditures	4,992,653	5,134,199	5,619,746	5,724,142	5,724,142
	Actual	Actual	Yr End Est.		Tannat
Performance	FY 2004–05	FY 2005–06	FY 2006–07		Target FY 2007–08
Performance Effectiveness		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			•
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			•
Effectiveness Number of inspections per day, per	FY 2004–05	FY 2005-06	FY 2006-07		FY 2007–08
Effectiveness Number of inspections per day, per inspector Percent of inspections made within 24	FY 2004–05	FY 2005–06	FY 2006–07 20.00		FY 2007-08 20.00

Compliance Services Program

Description

The Compliance Services Program processes construction code violation cases and enforces the City's Zoning Code. Program staff inspects and approves zoning permits and ensures compliance with Title 33 zoning requirements. This program also issues home occupation permits, responds to citizen and industry inquiries and complaints concerning construction and site-related issues; and resolves structural, mechanical, plumbing, and electrical code violation cases. Compliance Services also includes the Dangerous Building and Multi-Family Inspections Programs. In the past year, the Noise Control Program returned to Compliance Services from the Office of Neighborhood Involvement.

Goals

Compliance Services supports the Citywide goal to protect and enhance the natural and built environment.

Performance

The number of cases presented to the Code Hearings Officer decreased from 19 cases in FY 2004-05 to 12 cases in FY 2005-06 as a result of the program's work with property owners to resolve violations without formal enforcement. From FY 2004-05 to FY 2005-06 the workload remained fairly constant; the number of planning and zoning violation cases decreased slightly (from 6,020 to 5,928), while the number of home occupation permits issued decreased from 149 to 139. In addition, the number of properties assessed code enforcement penalties increased from 82 in FY 2004-05 to 105 in FY 2005-06.

Changes to Services and Activities

Remote Access Pilot

In FY 2006-07, selected Compliance Services staff will be provided with information devices (handhelds or laptops) that will allow them to download data from TRACS (the bureau's permit tracking database) in the office, enter data throughout the day in the field, and then upload the data to TRACS at day's end. This field testing will help determine whether the use of these tools will increase inspector efficiency and availability in the field.

Integration of Compliance Services and Neighborhood Inspections

The Compliance Services and Neighborhood Inspections Programs will be reviewing their internal processes for case intake and enforcement administration with a goal of better aligning the programs and improving citizen of understanding of the programs. Crosstraining opportunities to help even out seasonal workflow fluctuations will be explored and implemented where appropriate. A high level of customer service will be embedded in any new enforcement initiatives.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	13	16	16	16	16
Expenditures Personal Services	794,331	1,007,356	1,255,387	1,251,237	1,251,237
External Materials & Services	93,324	47,418	59,332	63,097	63,097
Internal Materials & Services	64,496	83,492	85,256	73,547	73,547
Total Expenditures	952,151	1,138,266	1,399,975	1,387,881	1,387,881

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Workload				
Enforcement cases prepared and presented to code hearings officer	19	12	20	20
Zoning code violation statistics (cases, inspections, and letters)	6,020	5,928	6,000	6,000
Home occupation permits	149	139	140	140
Number of properties assessed code enforcement fees	82	105	80	80
Noise violation inspections	525	525	525	525
Noise variances processed	387	375	375	375
Noise code violation cases	643	585	600	600

Combination Inspections Program

Description

The Combination Inspections Program ensures that new and remodeled one and two family residences meet building safety codes and requirements. Inspectors in this program work to obtain State certification in all four specialties: structural, mechanical, plumbing, and electrical. This approach saves contractors time and money in scheduling inspections and allows the City to perform more inspections with fewer staff.

The section's training program requires many hours of both classroom and field instruction, necessitating a considerable investment in staffing. However, studies indicate that cost savings have been realized, and other jurisdictions have recognized the quality of Portland's training program and are using it as a model.

Goals

Combination Inspections supports the Citywide goal to protect and enhance the natural and built environment.

Performance

The percentage of inspections made within 24 hours of request has remained constant at 98%. The average number of inspections per day that each inspector makes is expected to be 22.7 for FY 2006-07 and FY 2007-08. It has been higher since FY 2002-03 due to the high number of permits and inadequate staffing levels. The number of residential inspections is expected to peak at 115,000 in FY 2006-07 and to remain at that level through FY 2007-08.

Changes to Services and **Activities**

Residential Certificate Of Occupancy

New Residential Certificate of Occupancy to be issued when new single family structure is ready to be occupied Beginning in FY 2007-08, a new Residential Certificate of Occupancy will provide a single document certifying that a new single family structure is ready to occupy. The traditional building, plumbing, electrical and mechanical final inspections will be joined with erosion control, onsite stormwater facilities, and any required landscaping final approvals. Together, these inspections will confirm that all City development requirements for private property have been met. A temporary Certificate may be issued for customers needing to postpone landscaping requirements due to weather conditions.

Mobile Office Project

The bureau is beginning work on a multi-year, phased project with the eventual goal of allowing inspectors to work primarily from their cars, with limited time spent in the office. The first phase will involve establishing the viability of wireless technology (handheld or laptop devices) in the field, which hinges on the success of the City's "Unwire Portland" project underway in 2006. If successful, the program could result in improved service and savings for bureau customers

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	34	35	38	39	39
Expenditures					
Personal Services	2,880,961	3,185,111	3,486,590	3,584,305	3,584,305
External Materials & Services	69,351	73,306	97,921	96,587	96,587
Internal Materials & Services	195,641	174,394	183,160	203,669	203,669
Total Expenditures	3,145,953	3,432,811	3,767,671	3,884,561	3,884,561

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Effectiveness				
Number of inspections per day, per inspector	21.71	22.51	22.70	22.70
Percent of inspections made within 24 hours of request	98%	98%	98%	98%
Efficiency Number of inspection trips reduced due to multi-certified inspectors	19,309	21,821	20,000	20,000
Workload Residential inspections	95,793	106,568	115,000	115,000

Land Use Services Program

Description

The Land Use Services program (LUS) is responsible for implementing the goals and policies of the City's Comprehensive Plan, including neighborhood and community plans. This is accomplished through administration of the Portland Zoning Code (Title 33 of the City Code) which now includes the City's Land Division Code, Metro's Functional Plan, the Oregon State Transportation Planning Rule, and Oregon State Land Use Goals. LUS is divided into four functional areas: review of development proposals for compliance with the Zoning Code; provision of public information regarding zoning regulations; discretionary review of development proposals; and Records Management, which provides support for legally-mandated record keeping and public notices related to land use reviews.

Goals

LUS supports the Citywide goal to protect and enhance the natural and built environment.

Performance

As the strong local economy has spurred development, the number of land use reviews has continued to rise each fiscal year as follows: 659 in FY 2002-03; 829 in FY 2003-04; 897 in FY 2004-05; and 1,116 in FY 2005-06. The number of zoning plan checks also has increased from 5,297 in FY 2004-05 to 5,933 in FY 2005-06.

Changes to Services & Activities

Development Services Fee/Staffing

The Development Services Fee, enacted by City Council in May 2005, has helped relieve chronic funding and staffing issues for LUS. Vacant positions in LUS are still being filled, and new staff are gradually being trained in the zoning code and the review process. Despite continued increases in the volume of work, the bureau expects to see some improvement in review turnaround times in FY 2006-07.

Measure 37

LUS staff play a primary role in the review of Measure 37 claims. Of the 91 claims that have been submitted to the City, 61 were submitted in the weeks preceding a rule change on December 4, 2006. Given the Measure 37 requirement to resolve claims within 180 days of submittal, this large influx of claims placed a substantial burden on LUS in FY 2006-07. BDS is receiving General Fund support for staffing and resources to meet this need.

Final Plat Review Process

LUS is working with the Portland Office of Transportation to overhaul the City's final plat review process. The project is examining how information flows between City agencies during the review, to identify ways to improve turnaround time, simplify the process, and reduce duplication.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	58	67	72	74	74
Expenditures Personal Services	4,142,125	4,727,565	5,733,335	6,123,321	6,125,569
External Materials & Services	47,381	42,606	67,110	48,230	48,230
Internal Materials & Services	784,785	786,302	863,501	923,607	923,607
Total Expenditures	4,974,291	5,556,473	6,663,946	7,095,158	7,097,406

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Effectiveness				
Percent of customers rating the overall quality of the land use review process as Very Good or Good	84%	68%	83%	83%
Efficiency				
Percent of customers very satisfied or satisfied with land use review timeliness	79%	66%	80%	80%
Workload				
Land use review applications	897	1,116	1,100	1,100
Zoning plan check applications	5,297	5,933	5,300	5,300

Neighborhood Inspections Program

Description

The Neighborhood Inspections Program protects the health, safety, and welfare of Portland residents, prevents deterioration of existing housing, and contributes to neighborhood livability by enforcing minimum standards for residential structures, outdoor areas, and adjacent rights-of-way. This is accomplished by enforcing the requirements of the Property Maintenance Code (Title 29), including housing maintenance standards, derelict building regulations, and property nuisance regulations.

Relationship to Goals

The Neighborhood Inspections Program supports the Citywide goals to protect and enhance the natural and built environment and to maintain and improve neighborhood livability.

Performance

From FY 2003-04 to FY 2005-06 the number of properties cleaned up increased 22%, while the number of housing units brought up to code decreased 5%. The number of Code Enforcement Fee waivers granted has increased over the last couple of years, with 313 granted in FY 2005-06. All workload indicators increased from FY 2003-04 to FY 2005-06. Increases were also experienced in: American with Disabilities Act accommodations and the number of properties assisted through the Community Builders Program as part of the City's Home Repair Grant Program. The number of cases and properties referred to the Code Hearings Officer increased. In FY 2005-06 only 4% of nuisance cases were brought into compliance through abatement by a City contractor.

Changes to Services and Activities

Program/Process Efficiencies

In light of Neighborhood Inspections' funding situation, the bureau will review the programs' processes to seek efficiencies. Neighborhood Inspections will pursue the creation of an in-house billing system to decrease costs and improve customer service, and will increase efficiency by having a building inspector position perform all structural-related inspections.

Continue Transition to BDS

Neighborhood Inspections returned to BDS from the Office of Neighborhood Involvement in July 2006, and will continue the process of updating policies and procedures as well as computers and other technology tools to achieve compatibility with the rest of BDS.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007-08	Adopted FY 2007–08
FTE	0	0	20	20	20
Expenditures Personal Services	0	0	1,411,127	1,488,419	1,488,419
External Materials & Services	0	300	442,434	376,625	376,625
Internal Materials & Services	0	0	251,976	327,944	327,944
Total Expenditures	0	300	2,105,537	2,192,988	2,192,988

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Effectiveness				_
Number of housing units brought up to code as a result of Neighborhood Inspection Division efforts	1,578	1,491	1,500	1,500
Number of properties cleaned up	7,293	7,641	7,500	7,500
Code Enforcement fee waivers granted	NA	313	300	300
Workload				
Nuisance inspections	15,238	15,910	15,300	15,300
Housing/derelict buildings inspections	4,739	4,631	4,500	4,500
Housing intakes	1,578	1,516	1,600	1,600
Nuisance intakes	7,639	7,259	7,800	7,800
Code Enforcement fee waiver requests	NA	353	330	330

Development Services Program

Description

The Development Services Program manages the flow of the public permitting process from early assistance for planning projects to maintenance of records for completed projects.

Resource/Records and Trade Permit staff reviews and issues over 43,000 plumbing, electrical, mechanical and sign permits each year; maintains historical building permit records; and assists customers with inquiries regarding permit history, land use decisions, and utility location. Permitting Services staff performs intake and initial checks for completeness for over 11,000 building permit applications, assigns projects to technical reviewers, tracks the reviews, and issues permits once reviews are completed. Process managers guide customers with large and complex projects through the standard permitting process and provide higher-level assistance through the Major Projects Group. Small Business staff provides resources and expertise to small business owners seeking to develop or expand their businesses.

Goals

The Development Services Program supports the Citywide goal to protect and enhance the natural and built environment.

Performance

The percentage of building permits issued over-the-counter the same day as permit intake is remaining stable at approximately 60%. The percentage of pre-issuance checks completed within two working days of last review had fallen due to an increased workload and staffing issues within the workgroup. However, with all vacancies filled, the workgroup is again close to meeting its goal of 90% for this measure. The Money Back Guarantee program offers refunds to trade permit applicants who fax or deliver permit applications by 12:00 noon (and who don't need to submit plans) if the permits are not issued by 5:00 p.m. the same day. Since the program began in November 2002, the bureau has met the deadline for 99% of eligible trade permits each year.

The number of building permits (commercial and residential combined) has increased from 8,828 in FY 2000-01 to 11,031 in FY 2005-06. The number of other permit types issued has increased over the same period from a combined total of 33,506 in FY 2000-01 to 43,742 in FY 2005-06.

Changes to Services and Activities

Permits Online

In fall 2005, BDS began testing a program to issue trade permits (electrical, plumbing, and mechanical) over the internet. This program is now available to all trade permit customers. In FY 2007-08 BDS will explore the feasibility of expanding electronic permits to other permit types.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	34	38	39	39	39
Expenditures Personal Services	2,470,778	2,604,975	3,319,862	2,862,780	2,862,780
External Materials & Services	209,391	195,402	158,205	183,756	183,756
Internal Materials & Services	1,281,946	1,333,724	1,253,318	1,415,476	1,415,476
Capital Outlay	0	0	25,000	0	0
Total Expenditures	3,962,115	4,134,101	4,756,385	4,462,012	4,462,012

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Efficiency				
Percent of building permits issued over the counter the same day as intake	60%	57%	58%	58%
Pre-issuance checks completed within two working days of last review approval	75%	53%	75%	80%
Percent of permits eligible for Money Back Guarantee program	99%	100%	100%	100%
Workload				
Building permits - commercial	4,022	4,080	4,200	4,200
Building permits - residential	6,216	6,951	7,000	7,000
Total building permits (commercial and residential)	10,238	11,031	11,200	11,200
Electrical permits	17,452	18,754	18,800	18,800
Mechanical permits	11,057	11,875	12,400	12,400
Plumbing permits	11,734	12,169	12,000	12,000
Sign permits	913	944	950	950

Site Development Program

Description

Site Development includes plan review for geo-technical, flood plain, grading, private street, and site preparation issues, as well as onsite stormwater treatment/disposal and erosion control requirements on private property. Staff reviews all land use cases, identifying any land suitability issues and conditions. Field staff performs all related inspections, including those required by the Stormwater Manual, Trees and Landscaping requirements for Titles 20 and 33, and all required erosion control measures.

The Environmental Soils subprogram also works with property owners who have subsurface sanitary systems in need of repair, replacement, or disposal as the City provides public sanitary systems for their use. The City Sanitarian is located in this subprogram.

Goals

The Site Development program supports the Citywide goal to protect and enhance the natural and built environment.

Performance

The percentage of inspections made within 24 hours of request has remained consistently at 99%. However, the timeliness of plan review services decreased by 25%. In FY 2004-05 it took eight working days from the time plans were submitted to issue the first checksheet, but in FY 2005-06 the time lengthened to ten working days. The number of site development plan reviews increased from 5,300 in FY 2004-05 to over 5,900 in FY 2005-06, while the number of inspections decreased slightly to over 9,600 per year.

Changes to Services and Activities

OnSite Stormwater Program

In FY 2006-07, BDS created a mapping tool to assist staff and customers with site assessments for soils by providing a Citywide map that shows the number and type of facilities that have been approved nearby. This tool will assist designers in identifying types of soils in the areas of their projects, and therefore what types of facilities will likely be appropriate for their projects. The tool is meant as an adjunct to regular testing protocols established in the stormwater manual.

Clean River Rewards Permitting

Site Development will continue to participate in the permitting functions for the onsite stormwater residential retrofit program initiated in FY 2006-07. Services include a site assessment as well as plan review and inspections for all retrofit projects.

Geotechnical Engineer

BDS is adding a geotechnical engineer to improve customer service by addressing increases in both the number and complexity of permit reviews, and by helping Site Development consistently meet its plan review turnaround goals. This position will be funded by fee increases.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	16	17	18	19	19
Expenditures Personal Services	1,275,243	1,459,374	1,658,599	1,765,074	1,765,074
External Materials & Services Internal Materials & Services	22,063 46,952	29,925 49,782	74,417 53,388	67,953 65,222	67,953 65,222
Total Expenditures	1,344,258	1,539,081	1,786,404	1,898,249	1,898,249
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Average number of working days to first checksheet	8.27	9.67	10.00		10.00
Percent of inspections made within 24 hours of request	99%	99%	99%		99%
Workload					
Site development inspections	9,843	9,666	9,700		9,700
Site development plan reviews	5,313	5,943	5,500		5,500

Plan Review Program

Description

Plan Review processes and approves building and mechanical permits for residential and commercial structures. Plans examiners review building projects and provide general information on life safety, energy conservation, accessibility, and related building issues. They help permit applicants understand building codes and the review process in order to successfully obtain permits for their projects.

Staff in the Engineering Section reviews structural and mechanical plans to determine compliance with engineering requirements of the Oregon Structural and Mechanical Specialty Code. These reviews are required for any projects that have engineering components.

Goals

Plan Review supports the Citywide goal to protect and enhance the natural and built environment.

Performance

Building plan review is performed by BDS and as many as five other City bureaus. The percentage of building plans that were reviewed by all bureaus within scheduled dates declined slightly in FY 2005-06, but is still improved since FY 2001-02. In FY 2005-06, the City met its plan review turnaround goals for 78% of residential plans and 67% of commercial plans. The percentages were even higher for plans that were reviewed by BDS only: 84% of residential plans and 69% of commercial plans.

Changes to Services and **Activities**

Training Staff

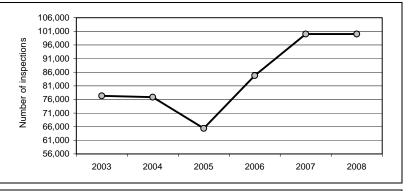
In FY 2006-07, the Plan Review Program filled vacant staff positions and reduced overtime spending. In FY 2007-08 the program will focus on improving service to customers by training staff to make more effective use of available technology tools.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	29	30	32	35	35
Expenditures					
Personal Services	2,412,234	2,745,350	3,104,447	3,411,479	3,411,479
External Materials & Services	59,609	20,860	34,693	28,857	28,857
Internal Materials & Services	32,546	45,347	33,485	28,649	28,649
Total Expenditures	2,504,389	2,811,557	3,172,625	3,468,985	3,468,985
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Percent of residential plans reviewed by all bureaus within scheduled end dates	79%	78%	80%		80%
Percent of commercial plans reviewed by all bureaus within scheduled end dates	69%	67%	65%		65%

Performance Measures

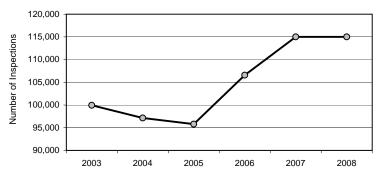
Commercial Inspections

Commercial inspections decreased in FY 2004-05 due to a correction in the way inspections are counted. The number of commercial inspections is expected to stabilize in FY 2007-08, reflecting the stable local construction activity.



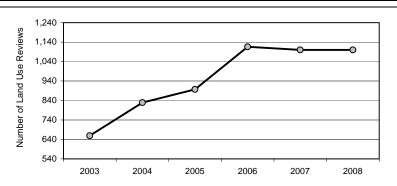
Residential Inspections

Residential inspections are expected to stabilize in FY 2007-08 due to the projected increase in interest rates and a slowdown in the housing market.



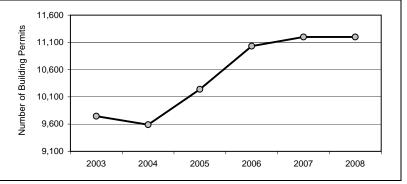
Land Use Review Applications

The number of land use applications is projected to remain stable.



Total Commerical & Residential Building Permits

The number of building permits is expected to remain essentially flat in FY 2007-08 due to anticipated higher interest rates and a relatively stable local construction activity.



Bureau of Development Services

SUMMARY OF BUREAU BUDGET

·	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
RESOURCES					
External Revenues					
Licenses and Permits	23,077,327	24,850,433	24,770,000	25,777,000	25,777,000
Service Charges and Fees	6,792,034	8,861,554	8,548,390	9,709,000	9,709,000
Miscellaneous Revenues	530,570	700,208	1,919,000	2,369,000	2,369,000
Total External Revenues	 30,399,931	34,412,195	35,237,390	37,855,000	37,855,000
Internal Revenues					
Other Cash Transfers	1,153,361	1,349,837	3,049,854	2,489,627	2,489,627
Interagency Reimbursements	208,701	127,596	478,926	595,371	640,371
Total Internal Revenues	 1,362,062	1,477,433	3,528,780	3,084,998	3,129,998
Beginning Fund Balance	4,820,624	6,922,134	9,918,848	11,366,610	11,366,610
TOTAL RESOURCES	\$ 36,582,617	\$ 42,811,762	\$ 48,685,018	\$ 52,306,608	\$ 52,351,608

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose. Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

EXPENDITURES					
Bureau Requirements					
Personal Services	21,262,072	22,764,098	28,041,513	28,857,843	28,857,843
External Materials & Services	1,266,499	908,335	2,555,006	2,530,047	2,530,047
Internal Materials & Services	5,669,234	6,390,221	7,291,633	7,795,182	7,939,182
Capital Outlay	0	0	25,000	0	0
Total Bureau Requirements	 28,197,805	30.062.654	37,913,152	39,183,072	39,327,072
<u> </u>	 20,197,000	 30,002,034	 37,913,132	 39,103,072	 39,321,012
Fund Requirements			0.007.004	0.000.540	0.005.540
General Operating Contingency	0	0	2,037,864	3,860,518	3,905,518
General Fund Overhead	856,318	771,634	1,095,056	1,501,526	1,501,526
Other Cash Transfers	606,360	772,625	1,008,434	1,045,013	1,045,013
Ending Fund Balance	6,922,134	11,204,849	6,630,512	6,716,479	6,572,479
Total Fund Requirements	8,384,812	12,749,108	10,771,866	13,123,536	13,024,536
TOTAL EXPENDITURES	\$ 36,582,617	\$ 42,811,762	\$ 48,685,018	\$ 52,306,608	\$ 52,351,608
PROGRAMS					
Administration Program	6,321,995	6,315,866	8,640,863	9,069,096	9,210,848
Positions	35.80	31.70	36.00	34.24	34.24
Commercial Inspections Program	4,992,653	5,134,199	5,619,746	5,724,142	5,724,142
Positions	57.40	56.50	57.37	56.45	56.45
Compliance Services Program	952,151	1,138,266	1,399,975	1,387,881	1,387,881
Positions	12.65	15.85	16.00	15.89	15.89
Combination Inspections Program	3,145,953	3,432,811	3,767,671	3,884,561	3,884,561
Positions	33.90	34.88	38.00	39.25	39.25
Land Use Services Program	4,974,291	5,556,473	6,663,946	7,095,158	7,097,406
Positions	58.19	67.20	72.30	74.30	74.30
Neighborhood Inspections Program	0	300	2,105,537	2,192,988	2,192,988
Positions	0.00	0.00	20.00	20.00	20.00
Development Services Program	3,962,115	4,134,101	4,756,385	4,462,012	4,462,012
Positions	34.10	37.90	39.10	38.50	38.50
Site Development Program	1,344,258	1,539,081	1,786,404	1,898,249	1,898,249
Positions	16.00	17.00	18.00	19.37	19.37
Plan Review Program	2,504,389	2,811,557	3,172,625	3,468,985	3,468,985
Positions	 28.90	29.90	 32.00	 34.50	 34.50
TOTAL PROGRAMS	\$ 28,197,805	\$ 30,062,654	\$ 37,913,152	\$ 39,183,072	\$ 39,327,072
Positions	276.94	290.93	328.77	332.50	332.50

	-	Salary	Range	Revised FY 2006-07			pposed 2007–08	Adopted FY 2007–08	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
7103	Administrative Assistant	40,800	62,870	2.00	105,936	2.00	109,295	2.00	109,295
7106	Administrative Supervisor I	49,527	66,023	1.00	65,772	1.00	66,024	1.00	66,024
7107	Administrative Supervisor II	52,012	69,301	1.00	69,036	1.00	69,300	1.00	69,300
7375 7152	Assistant Financial Analyst Assistant Program Specialist	40,800 40,800	62,870 62,870	1.00 3.00	56,364 166,134	1.00 3.00	62,868 171,008	1.00 3.00	62,868 171,008
7140	Assistant to Bureau Director	67,985	90,577	1.00	76,320	1.00	78,660	1.00	78,660
6131	Associate Planner	44,245	51,219	1.00	44,244	1.00	48,588	1.00	48,588
7120	Asst Business Systems Analyst	40,800	62,870	3.00	133,108	3.00	136,900	3.00	136,900
2146	Building Insp/Plans Exam Trainee	27,791	32,176	3.00	83,727	3.00	85,869	3.00	85,869
2140 2141	Building Inspector II	56,606 63,559	65,501 73,560	14.00 14.00	878,605 996,802	14.00 14.00	902,710 1,020,588	14.00 14.00	902,710 1,020,588
7110	Building Inspector Senior Business Operations Supervisor	60,281	80,659	1.00	80,352	1.00	80,586	1.00	80,586
7121	Business Systems Analyst	52,012	69,301	2.00	138,072	2.00	138,556	2.00	138,556
6132	City Planner I	48,776	56,292	7.00	361,415	7.00	375,330	7.00	375,330
6133	City Planner II	53,641	61,951	25.00	1,429,044	26.00	1,543,138	26.00	1,543,138
2201	Code Specialist II	29,169	37,709	1.00	29,172	2.00	62,952	2.00	62,952
2202 2204	Code Specialist II Code Specialist III	38,294 41,322	49,256 52,576	6.00 1.00	282,400 52,572	6.00 1.00	289,550 52,572	6.00 1.00	289,550 52,572
2127	Combination Inspector	60,385	69,927	16.00	1,099,704	19.00	1,328,556	19.00	1,328,556
7202	Community Outreach & Info Asst	40,800	62,870	1.00	40,800	1.00	53,976	1.00	53,976
0131	Customer Accts Spec I	30,589	42,846	2.00	73,440	2.00	79,728	2.00	79,728
7074	Development Services Director	104,463	149,689	1.00	138,720	1.00	144,408	1.00	144,408
6041 6042	Development Services Tech I Development Services Tech II	34,243 45,873	45,873 58,527	16.00 16.00	619,724 820,024	16.00 16.00	639,414 845,256	16.00 16.00	639,414 845,256
6043	Development Services Tech III	55,729	71,180	1.00	55,728	1.00	61,260	1.00	61,260
7767	Development Supervisor	57,378	76,609	2.00	139,752	2.00	145,020	2.00	145,020
6044	Development Svcs Proj Coord	55,729	71,180	6.60	431,341	7.00	468,587	7.00	468,587
2122	Electrical Inspector	56,606	65,501	9.00	583,962	6.00	392,976	6.00	392,976
2124 6112	Electrical Inspector Senior	63,559	73,560	7.00 12.00	514,920 925,296	7.00 14.00	514,920 1,086,784	7.00 14.00	514,920 1,086,784
6110	Engineer Engineering Associate	71,180 48,128	78,425 64,519	1.00	64,524	1.00	64,524	1.00	64,524
6111	Engineering Associate Senior	61,492	71,180	1.00	68,104	0.00	04,524	0.00	0
6022	Engineering Technician II	45,873	58,527	1.00	46,440	1.00	48,741	1.00	48,741
7775	Facilities Program Supervisor	67,985	90,577	1.00	84,096	1.00	87,253	1.00	87,253
7376 6122	Financial Analyst Graphics Designer II	52,012 45,873	69,301 58,527	2.00 1.00	126,924 50,777	2.00 1.00	129,527 53,297	2.00 1.00	129,527 53,297
2135	Housing Inpector	40,674	58,527 51,469	7.00	352,800	7.00	358,305	7.00	358,305
2136	Housing Inpector Senior	53,411	61,826	2.00	123,648	2.00	123,648	2.00	123,648
7769	Housing Inspection Supervisor	60,281	80,659	1.00	74,052	1.00	75,823	1.00	75,823
7771	Inspection Manager	78,592	104,651	3.00	303,504	3.00	307,884	3.00	307,884
7770	Inspection Supervisor	67,985	90,577	7.00	612,679	7.00	620,783	7.00	620,783
7131 7130	Management Analyst Management Assistant	52,012 40,800	69,301 62,870	2.00 2.00	123,712 103,476	2.00 2.00	126,216 107,004	2.00 2.00	126,216 107,004
7773	Noise Control Officer	54,622	72,850	1.00	72,576	1.00	72,852	1.00	72,852
0100	Office Support Spec I	25,954	36,039	7.00	237,439	7.00	243,371	7.00	243,371
0102	Office Support Spec II	28,522	39,797	16.00	578,872	17.00	646,751	17.00	646,751
0104	Office Support Spec III	36,498	46,959	7.00	325,752	7.00	328,692	7.00	328,692
0106 3225	Office Support Spec Lead Plan Examiner Senior	36,498 64,394	46,959 74,542	1.00 2.50	46,956 184,008	1.00 3.00	46,956 223,632	1.00 3.00	46,956 223,632
3221	Plan Examiner-Commercial	59,237	68,591	14.00	933,114	14.00	951,069	14.00	951,069
7760	Plan Review Code Specialist	57,378	76,609	1.00	76,320	1.00	76,608	1.00	76,608
7761	Plan Review Supervisor	67,985	90,577	1.00	79,806	1.00	87,372	1.00	87,372
2110	Plumbing Inspector	56,606	65,501	7.00	428,172	7.00	448,036	7.00	448,036
2111 7133	Plumbing Inspector Senior Principal Management Analyst	63,559	73,560 90,577	5.00 1.00	337,812 67,980	5.00 1.00	357,504 80,124	5.00 1.00	357,504 80,124
7753	Principal Management Analyst Principal Planner	67,985 78,592	104,651	1.00	98,880	1.00	102,936	1.00	102,936
7154	Program Coordinator	54,622	72,850	1.00	63,504	1.00	65,674	1.00	65,674
7153	Program Specialist	49,527	66,023	1.00	61,776	1.00	63,886	1.00	63,886
7208	Public Information Manager	63,204	84,940	1.00	84,612	1.00	84,801	1.00	84,801
7102	Senior Admin Specialist	38,002	58,485	6.00	264,417	6.00	291,693	6.00	291,693
7113 6134	Senior Business Operations Mgr Senior City Planner	84,439 55,729	112,522 71,180	1.00 17.00	112,092 1,107,251	1.00 17.00	112,524 1,132,122	1.00 17.00	112,524 1,132,122
7650	Senior City Flamer Senior Engineer	63,204	84,940	1.00	84,612	1.00	84,882	17.00	84,882
7132	Senior Management Analyst	57,378	76,609	2.00	151,908	1.00	76,536	1.00	76,536
7158	Senior Progam Manager	67,985	90,577	1.00	67,980	1.00	78,984	1.00	78,984
2159	Senior Site Development Insp.	63,559	73,560	1.00	73,560	1.00	73,560	1.00	73,560
2160	Site Development Insp II Site Development Inspector I	56,606	65,501 57,316	4.00 1.00	261,984	4.00 1.00	261,984	4.00 1.00	261,984 57,312
2158 2175	Structural Inspector	49,506 56,606	57,316 65,501	1.00	56,396 56,604	1.00	57,312 60,912		57,312 60,912
		. 55,500	. 55,551	1.50	55,554	1.50	00,012		00,012

		Salary	Range		vised 006–07	Proposed FY 2007-08		Adopted FY 2007–08	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
7651 7752 7271	Supervising Engineer Supervising Planner Training & Development Off I	67,985 67,985 57,378	90,577 90,577 76,609	2.00 6.00 1.00	170,856 498,733 76,320	2.00 6.00 1.00	173,406 508,789 76,608	2.00 6.00 1.00	173,406 508,789 76,608
TOTAL	FULL-TIME POSITIONS			319.10 \$	19,287,514	323.00 \$	20,027,960	323.00 \$	20,027,960
6133 2202 0100 0102 3220 6130	City Planner II Code Specialist II Office Support Spec I Office Support Spec II Plan Examiner-Residential Planning Assistant	53,641 38,294 25,954 28,522 48,755 27,875	61,951 49,256 36,039 39,797 56,397 35,580	2.30 1.00 0.50 0.70 0.50 2.00	130,005 39,667 18,024 25,245 28,200 56,212	2.30 0.50 0.50 0.70 0.50 2.00	133,180 21,876 18,024 27,306 28,200 57,408	2.30 0.50 0.50 0.70 0.50 2.00	133,180 21,876 18,024 27,306 28,200 57,408
TOTAL	PART-TIME POSITIONS			7.00 \$	297,353	6.50 \$	285,994	6.50 \$	285,994
2201 6052 6134	Code Specialist I Environmental Technician II Senior City Planner	29,169 45,873 55,729	37,709 58,527 71,180	0.67 2.00 0.00	19,662 91,752 0	0.00 2.00 1.00	0 94,760 70,908	0.00 2.00 1.00	0 94,760 70,908
TOTAL	LIMITED TERM POSITIONS			2.67 \$	111,414	3.00 \$	165,668	3.00 \$	165,668

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

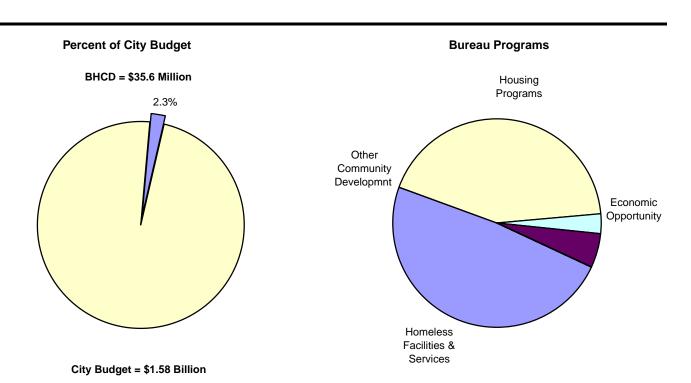
		AMOUNT			
ACTION	Ongoing	One-Time	Total Package	FTE	DECISION
FY 2007-08	37,337,573	230,000	37,567,573	325.50	FY 2007-08 Current Appropriation Level
CAL Adjustment	ts				
-	0	0	0	0.00	None
Mayor's Propose	ed Budget Decisio	ns			
	0	250,000	250,000	0.00	Neighborhood Inspections Program
	56,353	30,000	86,353	1.00	Portable Signs Program
	51,605	137,018	188,623	0.00	Measure 37 Claim Response
	504,317	0	504,317	0.00	Mobile Computing
	0	0	0	1.00	Front Line Customer Service
	20,000	0	20,000	1.00	Zoning Code Review
	108,000	0	108,000	1.00	Geotechnical Review
	0	75,000	75,000	0.00	Living Smart Contracts
	35,508	0	35,508	0.00	Increase in OMF Service Charges
	0	100,000	100,000	1.00	OSD Green Buildings Initiative
	194,580	0	194,580	2.00	Include 2 Positions from Fall BuMP
	8,118	0	8,118	0.00	General Fund Overhead Increase
Approved Budge	et Additions and R	eductions			
	0	45,000	45,000	0.00	Tree Policy
Adopted Budget	Additions and Re	ductions			
	0	144,000	144,000	0.00	Additional Fleet Replacement Costs
	978,481	781,018	1,759,499	7.00	Total FY 2007-08 Decision Packages
			\$ 39,327,072	332.50	Total Adopted Budget



Bureau of Housing and Community Development

Community Development Service Area

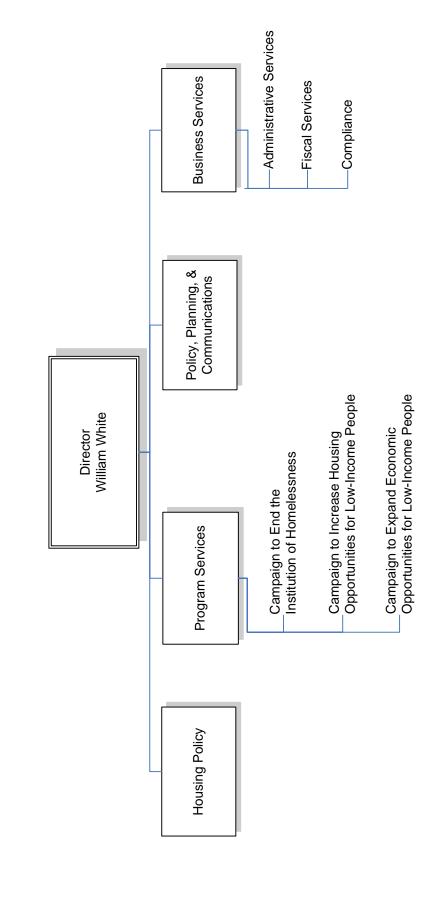
Erik Sten, Commissioner-in-Charge William White, Director



Bureau Overview

Expenditures	Revised FY 2006–07	Adopted FY 2007–08	Change from Prior Year	Percent Change
Operating Capital	50,457,796 0	35,611,956 0	-14,845,840 0	-29.4% 0.0%
Total Expenditures	\$ 50,457,796	\$ 35,611,956	\$ -14,845,840	\$ -29.4%
Authorized Positions	30	32	2.00	6.7%

Bureau of Housing and Community Development



Bureau Summary

BUREAU MISSION

The mission of the Bureau of Housing and Community Development is to make Portland a more livable city for all by bringing low-income people and community resources together.

BUREAU OVERVIEW

The Bureau of Housing and Community Development (BHCD) is responsible for developing and managing policy and programs to address the housing and economic needs of Portland's lower-income residents. BHCD oversees federal entitlement and competitive grant funds from the U.S. Department of Housing and Urban Development (HUD) and other federal agencies. Bureau staff provides centralized support for the planning, tracking, reporting, and evaluation of all federal grant funds and local resources.

Federal and Local Resources

The bureau's Adopted Budget is \$37,865,037 and includes 31.74 FTE. BHCD receives the vast majority of its federal resources from HUD, through four entitlement grant programs: the Community Development Block Grant (CDBG), HOME, Housing for People with AIDS (HOPWA), and the Emergency Shelter Grant (ESG). The amount BHCD receives from these grants is set by formula. BHCD also receives a number of other competitive categorical grants for homeless services and other community development programs. All federal funds are subject to restrictions on use, and cap the amount that may be spent on administration. BHCD also manages General Fund and Housing Investment Fund (HIF) resources appropriated by Council. These flexible resources are used at Council's direction to fund a variety of programs that advance City housing and economic opportunity goals.

Community-driven Strategic Plan

Since FY 2003-04, when the bureau completed a community-based strategic planning process, BHCD has concentrated its staff and fiscal resources on the quarter of Portland households living with incomes at or below 50% of median family income (\$33,950 per year for a family of four).

BHCD efforts focus on three campaigns:

- Campaign I: End the institution of homelessness by 2015
- Campaign II: Increase the range of housing opportunities for low-income people
- ◆ Campaign III: Expand opportunities for low-income residents to improve their economic situation

Each campaign is being implemented in accordance with evidence-based best practices.

Operations

<u>Contracting:</u> BHCD does not provide direct service. BHCD contracts with numerous public and private nonprofit organizations to provide services to lower-income residents and neighborhoods, and manages those contracts for both effectiveness and compliance with HUD regulations.

Policy and planning: BHCD has Citywide policy and planning responsibilities for homelessness, affordable housing, community services issues, and local economic opportunity policy. BHCD is also the designated lead agency for the Multnomah County Consolidated Plan Consortium. In that role, BHCD provides staffing support to the Housing and Community Development Commission, a community advisory body.

Community Development Service Area

The HOME and HOPWA grant consortiums: BHCD is the lead agency for two regional grant consortiums: HOME and HOPWA. The HOME consortium includes Portland, Gresham, and Multnomah County, and funds affordable housing development. The HOPWA consortium includes Portland and Multnomah, Washington, Clackamas, Yamhill, and Columbia counties in Oregon, as well as Clark and Skamania counties in Washington. HOPWA funds housing and facility development, as well as services, for persons with HIV/AIDS.

<u>Program staff:</u> BHCD is organized into three campaign teams under the leadership of a senior program manager. The fiscal, compliance, and administrative teams operate under the leadership of a business operations manager. The bureau also has a policy, planning, and communications team. The business operations manager, senior program manager, and communications manager report to the director.

The FY 2007-08 Adopted Budget implements the recommendations of the bureau's Sustainability Plan. The bureau developed this plan in response to a FY 2006-07 budget note that directed the bureau to develop a financial plan for sustainable funding of programs currently funded with one-time resources "...in order to minimize the risk to those served by these programs."

SIGNIFICANT ISSUES

Program Sustainability

In order for BHCD to meet the needs of low-income persons in our community, the bureau must stabilize its funding. This budget will begin the process of converting one-time resources to ongoing funding for Council priorities as directed by a budget note in the FY 2006-07 Adopted Budget.

Tax Increment Financing

The 30% of tax increment financing (TIF) set aside for affordable housing will have an impact on the bureau, as TIF resources will be available to support development of affordable housing and efforts to close the minority homeownership gap.

Strong Demand for Preservation Resources

Over the past several years, BHCD has worked with the Portland Development Commission (PDC) and the Housing Authority of Portland (HAP) on three related preservation strategies:

- Preservation of the properties the City has made investments in during the past decade, through sound property and asset management
- Preservation of properties under contract with the federal government through the project-based Section 8 program. As these contracts expire, these properties are at risk of conversion to market rate rentals or condominiums. The City can preserve selected properties in acceptable condition, by purchasing them and transferring them to nonprofit ownership
- Acquisition of currently affordable, privately owned rental housing to secure it from market rent increases

Maintaining the Permanent Supportive Housing Development Pipeline

To support the 10-Year Plan to End Homelessness, BHCD has endorsed and funded supportive housing, which links housing with social services to ensure that individuals and families who are exiting homelessness will be able to succeed in permanent housing. In addition, BHCD has partnered with PDC, HAP, and Multnomah County to package capital funding for housing with social services funding, and make it available through the annual RFP process for the development of supportive housing. These efforts will continue in FY 2007-08.

Connecting People with **Housing**

BHCD continues to manage the Housing Connections program, a web-based housing information system developed by BHCD and the Bureau of Technology Services. HousingConnections.org links people to the thousands of diverse, affordable units available in the four-county Portland metropolitan area.

Increased Enforcement of Federal Regulations

As a recipient of federal housing and community development funds, the City must comply with many federal regulations. In recent years, the federal government has promulgated new regulations that address lead-based paint in affordable rental units. Regulations also compel compliance with the Uniform Relocation Act, Davis-Bacon prevailing wage rules, and a host of other federal regulations.

Compliance is costly. For example, lead paint rules added significantly to the cost of rehabilitating older properties. Because the federal government has not provided new funding to cover these costs, BHCD must absorb them.

Restrictions on the Use of Community Development Block Grant

CDBG funding restricts the amount of resources that can be spent on public services, such as services for the homeless, and on administration and planning. Several of BHCD's ongoing programs fall within the caps, including homeless and housing services, youth employment, workforce development, community and targeted initiatives, and public participation. These programs address issues that the City Council considers high priority. BHCD will seek opportunities to reduce the pressure on the caps, by identifying other more flexible resources that could be used to fund activities subject to the cap.

SUMMARY OF BUDGET DECISIONS

Ongoing Funding for Council Priorities

This package includes \$2,290,824 in ongoing and \$3,050,340 in one time General Fund appropriations to implement the bureau's sustainability plan by converting funding for successful programs from one-time to ongoing resources. The affected programs (Economic Opportunity, the 10-Year Plan, Key Not a Card, Severe Weather Shelter) have established a track record of effectiveness, and it is no longer appropriate to fund them as if they were pilot projects.

Project Respond

This add package is for \$290,000 in one-time resources to help implement recommendations from the Mayor's panel on mental health and public safety to expand Project Respond to help people who are suffering from a mental health crisis and involved in a law enforcement situation. This expansion will be coordinated with efforts to promote crisis intervention training at the Portland Police Bureau.

Humboldt Gardens

This package provides \$250,000 of one-time General Fund support to HAP for the redevelopment of the Iris Court Cluster/Humboldt Gardens.

SAFE Day Center

This package provides \$350,000 of one-time General Fund support to implement recommendations of the Street Access for Everyone (SAFE) Implementation and Oversight Committee. The package supports day shelter services where homeless individuals may seek a place of safety and support during the day, meeting a temporary need that will later be filled by the permanent Access/Resource Center that is still in the project development phase.

Community Development Service Area

Community Engagement Program (CEP III)

This package has \$200,000 to partially fund the Central City Concern (CCC) team that provides clinical services to the homeless, and faces expiration of federal funding. Even with the \$200,000 appropriation there still remains a shortfall of \$235,000. This \$235,000 has been included in the FY 2007-08 budget (funded by reductions in other homeless programs), and will be held in General Fund contingency. If CCC is successful in its reapplication for grant funding, the \$235,000 in General Fund contingency will revert to BHCD for the programs noted.

Project Clean Slate

This add package provides one time funding of \$85,000 for Project Clean Slate activities in concert with the bureau's economic opportunity and Project Homeless Connect efforts. Project Clean Slate assists individuals with outstanding court fines, suspended driver's licenses, and misdemeanor offenses to clear their record with the court. In return, participants attend citizenship training sessions and provide community service. Clearing these records gives the participants better access to jobs, housing, and financial services. Project Clean Slate will develop and implement a sustainability plan to draw financial support from multiple sources going forward.

BUDGET NOTES

As the current level of services is funded through FY 2007-08, Council directs BHCD to develop a separate request for ongoing funding for women's emergency shelter services consistent with the City's contracting policies as part of the bureau's FY 2008-09 Requested Budget.

Housing Programs

Description

BHCD's Housing programs provide a range of affordable housing opportunities for low-income households, emphasizing households with incomes below 50% median family income (MFI). Housing activities focus on developing and preserving housing for people with the greatest need, including those who have historically had limited access to housing or who are particularly vulnerable in the current housing market.

The vision of the Housing programs is that, in five years:

- The city's stock of rental housing affordable to households with incomes between 0-50% MFI will include a greater number of larger family-sized units, and units available and accessible to people who are homeless, by continuing to shift our development priorities
- Home ownership programs will have boosted the rate of minority homeownership, and efforts to streamline access to all housing will benefit households that now face barriers to housing
- Housing services focused on households with children will have reduced families' exposure to health hazards posed by lead-based paint, mold, and substandard housing
- Changes in underwriting, asset management, and financial restructuring will improve
 the financial stability of the City's portfolio of subsidized affordable rental housing and
 the nonprofit organizations that own and operate it
- Improved access to an array of housing services will assist lower-income households to stabilize and/or retain their living arrangement of choice
- Improved coordination between managers of accessible units and people with disabilities will result in more people with disabilities occupying accessible units that meet their housing needs, and
- Development of new HOPWA-designated units and improved housing placement services will give people living with HIV/AIDS better access to permanent supportive housing.

Goals

The BHCD Housing programs support the following City goals:

- Improve the quality of life in neighborhoods
- Protect and enhance the natural and built environment

Performance

Housing projects reflect construction cycles, thus a fluctuation appears among fiscal years for both BHCD funds invested and new housing units built.

Changes to Services and **Activities**

FY 2006-07 appropriations reflect carryover appropriations for FY 2005-06. The bureau does not include carryover amounts in the FY 2007-08 budget.

Community Development Service Area

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	17	17	14	14	14
Expenditures Personal Services	842,622	849,869	984,262	1,140,978	1,140,978
External Materials & Services Internal Materials & Services	18,101,471 1,374,254	14,857,015 1,036,639	29,882,296 975,147	17,456,964 1,169,970	17,456,964 1,256,773
Total Expenditures	20,318,347	16,743,524	31,841,705	19,767,912	19,854,715
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
City residents rating housing affordability good or very good	37%	37%	40%		37%
City Renter Households with Severe Housing Cost Burden	26,942	26,942	29,704		27,275
Efficiency Average BHCD funds invested per unit of new housing	\$14,964	\$17,458	\$40,000		\$27,932
Average amount of outside capital leveraged per unit of new housing	\$107,786	\$84,000	\$84,000		\$77,690
Average BHCD funds invested per unit of rehab housing	\$8,637	\$9,500	\$9,833		\$10,222
Workload					
New housing units built	822	259	650		358
Housing units rehabilitated	101	100	100		126

Community Development Service Area

Economic Opportunity

Description

BHCD's Economic Opportunity program works to increase the income of Portland's lowest-income households. Because no two people take the same route to income or asset creation, BHCD has funded a wide array of projects for a variety of populations based on best practices. While most projects focus on either workforce skills training or microenterprise development, all projects employ a comprehensive wraparound service model emphasizing peer support, long-term coaching/mentoring and support services. Bureau contractors work with participants at varying levels of intensity for up to three years, to train and place them in a job or start/expand a business.

The program's FY 2007-08 budget will help 280 Portland residents increase their incomes by at least 25% over three years. The average cost per client is \$5,500 in year one and \$2,000 for both years two and three.

Goals

The program goal is to increase the income of participants a minimum of 25% within three years. The program supports the City goal of promoting economic vitality and opportunity.

Performance

To measure success, the bureau looks primarily at changes in income or small business revenue. Additionally, the bureau tracks asset development, housing, healthcare and job retention status, and other information. Data evaluated to date indicates that most participants have achieved incomes within two years that exceed the three year goal. There are currently about 1,800 enrolled participants at various stages in the initiative.

Revised

Proposed

Adopted

ΓE & Financials	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2007-08
FTE	3	3	5	5	5
Expenditures					
Personal Services	364,377	390,691	362,962	462,815	462,815
External Materials & Services	3,970,551	4,278,932	4,373,624	2,871,559	2,871,559
Internal Materials & Services	501,443	519,723	520,973	670,298	727,552
Total Expenditures	4,836,371	5,189,346	5,257,559	4,004,672	4,061,926
erformance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Workforce Number of Youth & Adults Placed	NA	1,134	300		800
Microenterprise Annual Business Revenue Increase	NA	50%	20%		20%
Efficiency					
Workforce Percent of Wage Increase from Previous Employment	NA	25%	25%		25%
Workforce Number of Youth & Adults Retained	NA	1,134	300		550
Microenterprise Estimated Revenue Increase over 3 Years	NA	30%	30%		30%
Workload					
Workforce Number of Youth and Adults Served	NA	1,134	800		800
Microenterprise Number of Participants Served	NA	322	300		350

Actual

Actual

Homeless Facilities & Services

Description

The Homeless Facilities and Services program supports the community's continuum of care for homeless individuals and families. Program activities include outreach services to homeless people living on the streets; winter emergency shelter; homeless shelter services, including special services to individuals with mental illness and alcohol and drug issues; transitional housing and rent assistance; housing placement into permanent housing; and the development and operation of homeless facilities for all homeless populations.

The bureau anticipates that the 10-Year Plan to End Homelessness will result in gradual, but significant program changes. There is no intention of cutting any program that has a direct impact on homeless people. There is, however, a shift in direction that ensures that existing programs are all working to end people's homelessness. BHCD hopes to modify the existing system of homeless service to adults to better address the vast need, while also being realistic about keeping safety net options available for people who experience homelessness.

In summary the Homeless Facilities and Services program will:

- Create a gradual shift toward rental assistance and housing services and away from shelter facilities and a shift in affordable housing development toward supportive housing at 0-30% MFI
- Seek ongoing and expanded resources, including City resources, foundation funding, and other support for efforts that successfully implement the "Housing First" approach

Goals

The Homeless Facilities and Services program supports the Citywide goal to improve the quality of life in neighborhoods and the BHCD goal to end the institution of homelessness by 2015.

Performance

Variations in effectiveness and workload measures reflect refinements to data collection systems.

Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
6	6	12	13	13
698,165	778,435	1,246,768	1,052,994	1,052,994
5,723,533	5,149,932	10,855,550	8,790,312	9,170,311
711,454	812,167	858,504	1,037,954	1,117,986
7,133,151	6,740,534	12,960,824	10,881,260	11,341,291
Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
1,535	1,351	1,024		1,351
				10,091
	6 698,165 5,723,533 711,454 7,133,151 Actual FY 2004–05	FY 2004-05 FY 2005-06 6 6 698,165 778,435 5,723,533 5,149,932 711,454 812,167 7,133,151 6,740,534 Actual FY 2004-05	FY 2004-05 FY 2005-06 FY 2006-07 6 6 12 698,165 778,435 1,246,768 5,723,533 5,149,932 10,855,550 711,454 812,167 858,504 7,133,151 6,740,534 12,960,824 Actual FY 2004-05 Yr End Est. FY 2006-07	FY 2004-05 FY 2005-06 FY 2006-07 FY 2007-08 6 6 12 13 698,165 778,435 1,246,768 1,052,994 5,723,533 5,149,932 10,855,550 8,790,312 711,454 812,167 858,504 1,037,954 7,133,151 6,740,534 12,960,824 10,881,260 Actual FY 2004-05 Yr End Est. FY 2006-07

Other Community Development

Description

Programs that do not fit within the Bureau's three campaigns are grouped as Other Community Development services. The bureau continues to fund the Community Initiatives project at \$175,000.

Changes to Services and Activities

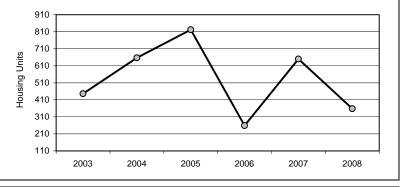
For the Community Initiatives project in FY 2007-08, \$50,000 will be available for planning and administration projects, and \$125,000 for public services.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	1	1	0	0	0
Expenditures Personal Services External Materials & Services	67,078 638,498	72,273 177,012	67,771 229,913	13,799 200,539	13,799 200,539
Internal Materials & Services Total Expenditures	112,254 817,829	99,784 349,069	100,024 397,708	128,693 343,031	139,686 354,024
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	010,001	Target FY 2007–08
Effectiveness					
Community Initiative projects successfully completed	88%	88%	87%		88%
Efficiency Percent of resources leveraged by Community Initiative projects	187%	179%	187%		179%
Workload Number of Community Initiative projects started	9	9	9		9

Performance Measures

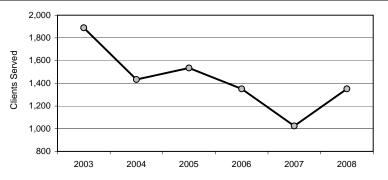
Housing Units

Housing development will continue to decrease due to changes in BHCD resource allocations. Figures do not include units developed by PDC



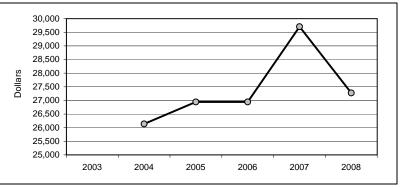
Homeless People Placed in More Stable Housing

Changes in the number of people placed are a result in an emphasis by the bureau on permanent supportive housing.



City Renter Households with Severe Housing Cost

The number of renters facing financial hardship in meeting housing needs continues to increase due to the increase in housing prices.



Bureau of Housing and Community Development

SUMMARY OF BUREAU BUDGET

	•a.	,	r	,,,,,	COMMINANT OF BOTTER OF				
_	F	Actual Y 2004–05	_	Actual FY 2005-06	Revised FY 2006-07		Proposed FY 2007–08		Adopted FY 2007–08
RESOURCES									
External Revenues									
Service Charges and Fees		0		20,642	0		0		0
Federal Sources		20,936,565		17,320,133	21,471,005		15,925,271		16,160,352
Local Sources		377,787		60,200	80,593		60,000		60,000
Bond & Note Sales		5,565,000		1,824,000	0		0		0
Miscellaneous Revenues		3,096,744		3,315,694	2,485,435		2,224,600		2,224,600
Total External Revenues		29,976,096		22,540,669	24,037,033		18,209,871		18,444,952
Internal Revenues									
General Fund Discretionary		2,637,345		3,078,690	12,375,965		11,481,882		11,861,882
Other Cash Transfers		0		0	3,969,310		1,193,230		958,149
Federal Grants Transfers		4,535,866		3,806,062	8,236,701		3,807,433		3,807,433
Interagency Reimbursements		1,982,350		2,145,793	2,109,702		2,557,540		2,792,621
Total Internal Revenues	-	9,155,561		9,030,545	26,691,678		19,040,085		19,420,085
TOTAL RESOURCES	\$	39,131,657	\$	31,571,214	\$ 50,728,711	\$	37,249,956	\$	37,865,037

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose. Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

EXPENDITURES					
Bureau Requirements					
Personal Services	1,972,242	2,091,268	2,661,764	2,670,585	2,670,585
External Materials & Services	33,996,554	26,290,654	45,341,383	29,319,374	29,699,374
Internal Materials & Services	2,740,552	2,468,312	2,454,649	3,006,916	3,241,997
Total Bureau Requirements	 38,709,348	30,850,234	50,457,796	34,996,875	35,611,956
Fund Requirements					
General Operating Contingency	0	0	12,326	0	0
Other Cash Transfers	274,780	228,119	258,589	235,081	235,081
Debt Retirement	147,529	492,861	0	2,018,000	2,018,000
Total Fund Requirements	422,309	720,980	270,915	2,253,081	2,253,081
TOTAL EXPENDITURES	\$ 39,131,657	\$ 31,571,214	\$ 50,728,711	\$ 37,249,956	\$ 37,865,037
PROGRAMS					
Housing Programs	20,318,347	16,743,524	31,841,705	19,767,912	19,854,715
Positions	17.31	17.31	13.56	13.56	13.56
Economic Opportunity	4,836,371	5,189,346	5,257,559	4,004,672	4,061,926
Positions	2.58	2.58	5.06	5.30	5.30
Neighborhood Improvements	5,603,650	1,827,762	0	0	0
Positions	0.00	0.00	0.00	0.00	0.00
Homeless Facilities & Services	7,133,151	6,740,534	12,960,824	10,881,260	11,341,291
Positions	6.20	6.20	11.53	12.78	12.78
Other Community Development Positions	817,829 <i>1.27</i>	349,069 <i>1.27</i>	397,708 <i>0.10</i>	343,031 <i>0.10</i>	354,024 <i>0.10</i>
TOTAL PROGRAMS	\$ 38,709,348	\$ 30,850,234	\$ 50,457,796	\$ 34,996,875	\$ 35,611,956
Positions	27.36	27.36			

Bureau of Housing and Community Development

FTE SUMMARY

		Salary	Range		ised 106–07	•	osed 07–08		opted 007–08
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
0514	Accountant I	34,452	48,087	1.00	38,380	1.00	42,668	1.00	42,668
7375	Assistant Financial Analyst	40,800	62,870	1.00	43,661	1.00	45,455	1.00	45,455
7152	Assistant Program Specialist	40,800	62,870	1.00	40,800	1.00	40,800	1.00	40,800
7112	Business Operations Manager	67,985	90,577	1.00	89,940	1.00	90,523	1.00	90,523
7376	Financial Analyst	52,012	69,301	1.00	58,596	1.00	60,596	1.00	60,596
7026	Housing/Community Develop Dir	84,439	112,522	1.00	107,448	1.00	110,384	1.00	110,384
7131	Management Analyst	52,012	69,301	1.00	68,090	1.00	69,300	1.00	69,300
7130	Management Assistant	40,800	62,870	1.00	42,208	1.00	43,936	1.00	43,936
0102	Office Support Spec II	28,522	39,797	1.00	33,716	1.00	35,856	1.00	35,856
7133	Principal Management Analyst	67,985	90,577	0.80	63,180	0.80	65,124	0.80	65,124
7154	Program Coordinator	54,622	72,850	7.31	430,783	7.31	440,830	7.31	440,830
7156	Program Manager	57,378	76,609	3.80	282,735	3.80	287,424	3.80	287,424
7153	Program Specialist	49,527	66,023	4.00	231,162	4.00	240,253	4.00	240,253
7102	Senior Admin Specialist	38,002	58,485	2.00	119,493	2.00	119,664	2.00	119,664
7222	Senior Housing Program Manager	67,985	90,577	1.00	87,900	1.00	90,576	1.00	90,576
TOTAL	FULL-TIME POSITIONS			27.91 \$	1,738,092	27.91 \$	1,783,389	27.91 \$	1,783,389
7152	Assistant Program Specialist	40,800	62,870	0.34	13,600	1.00	40,800	1.00	40,800
7120	Asst Business Systems Analyst	40,800	62,870	1.00	41,061	0.83	35,404	0.83	35,404
7202	Community Outreach & Info Asst	40,800	62,870	0.50	20,400	1.00	40,800	1.00	40,800
7156	Program Manager	57,378	76,609	0.50	28,692	1.00	57,384	1.00	57,384
TOTAL	LIMITED TERM POSITIONS			2.34 \$	103,753	3.83 \$	174,388	3.83 \$	174,388

Bureau of Housing and Community Development

BUDGET DECISIONS

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

		AMOUNT			
ACTION	Ongoing	One-Time	Total Package	FTE	DECISION
FY 2007-08	26,462,711	2,018,000	28,480,711	31.74	FY 2007-08 Current Appropriation Level
CAL Adjustment	ts				
	0	0	0	0.00	None
Mayor's Propose	ed Budget Decision	ns			
	2,290,824	3,050,340	5,341,164	0.00	One-time funding conversion
	0	290,000	290,000	0.00	Project Respond
	0	350,000	350,000	0.00	SAFE Day Center
	0	250,000	250,000	0.00	Humboldt Gardens
	0	85,000	85,000	0.00	Project Clean Slate
	0	200,000	200,000	0.00	Central City Concern CEP 3
Approved Budge	et Additions and R	eductions			
	0	0	0	0.00	None
Adopted Budget	Additions and Re	ductions			
	0	380,000	380,000	0.00	Move Housing Rapid Response from SA
	0	235,081	235,081	0.00	Correct transfer of indirect
	2,290,824	4,840,421	7,131,245	0.00	Total FY 2007-08 Decision Packages
			\$ 35,611,956	31.74	Total Adopted Budget



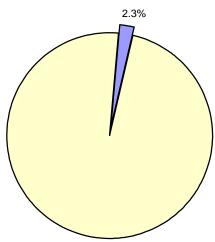
Bureau of Planning

Community Development Service Area

Mayor Tom Potter, Commissioner-in-Charge Gil Kelley, Director

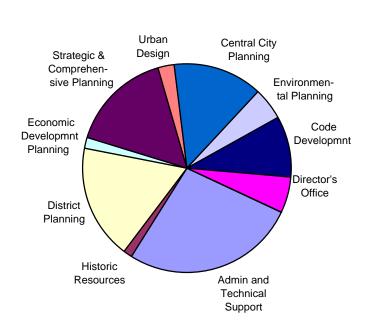
Percent of General Fund

Planning = \$11.1 Million



General Fund = \$492.5 Million

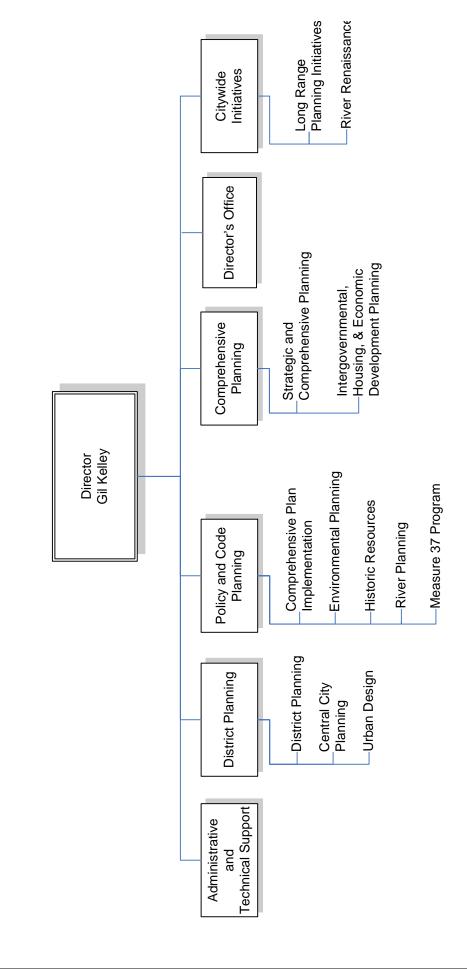
Bureau Programs



Bureau Overview

Expenditures	Revised FY 2006–07	Adopted FY 2007–08	Change from Prior Year	Percent Change
Operating	9,164,958	11,092,202	1,927,244	21.0%
Capital	0	0	0	0.0%
Total Expenditures	\$ 9,164,958	\$ 11,092,202	\$ 1,927,244	\$ 21.0%
Authorized Positions	63	76	13.00	20.6%

Bureau of Planning



Bureau Summary Bureau of Planning

Community Development Service Area

Bureau Summary

BUREAU MISSION

Planning advances the community's vision of Portland as a great place. Our work weaves together community livability, economic and cultural vitality, the natural environment, and quality urban design. We coordinate and collaborate across City bureaus and with a wide range of stakeholders to move the community's vision into action.

BUREAU OVERVIEW

Working with the City Council, Planning Commission, City bureaus, residents, businesses, and public agencies, the Bureau of Planning develops plans, policies, and strategies to guide the City's future. The bureau is the City's lead agency for urban planning and strategic planning. The bureau is responsible for coordinating planning and development activities among City bureaus and has been charged with taking the lead on specific Citywide programs.

Principal Activities

The bureau accomplishes the long-range planning objectives of the City and the bureau through a range of activities:

- Leadership of Council-directed Citywide initiatives
- Community engagement in defining issues and opportunities and in formulating plans and policies
- Research and policy analysis in urban design, economic development, land use, transportation, housing, natural resources, historic, and cultural resources
- Coordination of planning and development activities across bureaus, and liaison to regional and state governments for community development activities

Bureau Organization

In 2007, the bureau revised its organizational structure to better align staff and programs across five divisions.

Comprehensive Planning

- Strategic and comprehensive planning
- Intergovernmental, housing, and economic development planning

District Planning

- District Planning
- Central City planning
- Urban Design

Policy and Code Planning

- Comprehensive Plan implementation
- Environmental planning
- Historic resources
- River planning
- Measure 37 program

Bureau of Planning Bureau Summary

Community Development Service Area

Director's Office

- River Renaissance program
- Citywide strategic planning and coordination

Administrative and Technical Support

- GIS and graphics support
- Administrative support
- Financial and human resources management
- Bureau operations
- Communications

SIGNIFICANT ISSUES

Long-Range Planning Initiative

The priority focus for the Bureau of Planning in the coming years will be to engage in a major effort to plan for the future of our community. Following on the heels of visionPDX and its extensive community discussion, the Mayor has directed the initiation of a multi-year planning project. This project ties together several important projects now in their formative stages and has several key components. The goal of the overall long-range planning initiative is to implement the aspirations articulated through visionPDX and to address fundamental planning updates the City needs to complete. These include an updated Comprehensive Plan and the Central Portland Plan. Pending a Council decision on visionPDX, this effort may also include a Community Action Plan.

Comprehensive Plan Update

The City needs to update the policies of the 1980 Comprehensive Plan to reflect the values, aspirations, and challenges of today. This is the City's primary policy document about the general economic, social, and physical development of the city over the long term and guides the work of many City bureaus. It is a declaration of the City's policy intent: how to shape the future of the city. The vision statement will serve as a starting point, and subsequent efforts will engage the community about specific policy choices and options. The State of Oregon will issue a notice in 2007 for the City to begin a periodic review of our current Comprehensive Plan and update it by 2010.

Central Portland Plan

While the 1972 Downtown Plan and 1988 Central City Plan once provided guidance for downtown development, the bureau now finds itself making incremental but significant decisions without a sense of the big picture. The existing plans lack clarity of how and where the City should accommodate more development potential, how transportation investments should be made, what is needed to reassert the central city as the economic engine of the region's economy, how to accommodate the expansion of major institutions, how to facilitate the creation of affordable housing, how to encourage the next wave of arts and culture, and how to make the central city the most sustainable one in the country. The City also faces the expiration and potential extension and expansion of urban renewal areas in the central city. The Central Portland Plan effort will provide critical guidance in these decisions, and become the updated Comprehensive Plan for this part of the city.

Bureau Summary Bureau of Planning

Community Development Service Area

Community Action Plan

If directed by Council, this effort would take the basic values, aspirations, and directions embodied in visionPDX and translate them into near-term actions with measurable goals and clearly stated outcomes. The effort engages the Council, the community, City bureaus, and other agencies and groups in articulating the tough tradeoffs and decisions that need to be made by City government and its partners over the next five to ten years to move the community closer to the aspirations expressed in the vision. This effort results in two products: a strategic plan for the City and a community action plan for partnerships among the City and outside agencies, institutions, businesses, nonprofits, and community groups. The Bureau of Planning will be working collaboratively with the Office of Management and Finance and the Planning and Development Directors group in this effort.

SUMMARY OF BUDGET DECISIONS

Ongoing Administrative and Programmatic Support The FY 2007-08 Adopted Budget includes two new ongoing staff positions to support bureau-wide operations, a communications specialist and an administrative supervisor. The budget also includes ongoing funding for computer replacement and additional rent costs related to the bureau's move to the 7th floor of the 1900 Building.

The budget also includes ongoing funding for two core staff in the Central City program. These positions were partially funded with resources from the Portland Development Commission (PDC) in FY 2006-07.

Long-Range Planning Projects

In the next fiscal year, the bureau will advance three major multi-year planning projects that will have a significant impact on shaping the future of Portland. The projects include the Central Portland Plan, an update of the Comprehensive Plan, and completion of visionPDX. The bureau also received one-time funding for a GIS mapping enhancement position and a Citywide infrastructure position to provide additional support for the Comprehensive and Central Portland plans. The bureau will coordinate the communication and activities of these projects to make sure that the different stakeholders understand and participate in these efforts and contribute to their respective objectives.

One-Time Planning Projects and Program Enhancements

The FY 2007-08 Adopted Budget reflects a range of new and continued one-time planning projects and program enhancements including:

- Six months of funding to address the increased workload caused by Measure 37
- Limited term youth planner position to help implement the goals of the Children's Bill of Rights by engaging youth in a range of City and County planning and policy efforts
- Limited term urban demographer position to provide research and analysis for various long-range planning efforts and the City Housing report
- Airport Futures project to develop a coordinated land use, development, and aviation plan for the Portland International Airport
- An update of the Skidmore/Old Town Historic District Design Guidelines originally adopted in 1987

Bureau of Planning Bureau Summary

Community Development Service Area

Council and Community Initiatives

The budget also includes funding for the following initiatives that were identified as a high priority of City Council and the community:

- Columbia Corridor environmental code analysis
- Schools, Families, Housing initiative infill design competition and Cully development plan
- East Portland Action Plan
- Comprehensive Tree Policy and Code rewrite

BUDGET NOTES

The Bureau of Development Services, the Planning Bureau, and the Office of Management and Finance - Financial Planning Division will coordinate with the Office of Government Relations to determine whether the results of Measure 37 legislation in the 2007 state legislative session reduce the need for General Fund support of Measure 37 activities.

Director's Office Bureau of Planning

Community Development Service Area

Director's Office

Description

The Director's Office program has two primary responsibilities: direction, management, and guidance of the bureau's work; and Citywide strategic planning and coordination. The bureau's top priority for the next five years is to focus on citywide, big picture planning efforts. Following completion of visionPDX, the bureau will translate those high-level goals into strategic action plans for City agencies and community groups. The development and implementation of coordinated Citywide strategic planning activities and revisions to the City's Comprehensive Plan are major work plan items for FY 2007-08 and beyond.

Goals

The program supports the Citywide goal to deliver efficient, effective, and accountable municipal services.

Performance

Several of the performance measures for the bureau are housed in the Director's Office. Measures for citywide livability, the overall rating of land use planning, and visits to the Willamette River all rose from FY 2004-05 to FY 2005-06. Ratings of the attractiveness of new residential development remained stable, and the percentage of those with little or no knowledge of planning activities decreased slightly.

Changes to Services and Activities

As part of the bureau's reorganization, Measure 37 efforts were moved from the Director's Office program to the Code Development program. This move will increase the coordination of Measure 37 efforts within the bureau and with the Bureau of Development Services since many of the claims are related to zoning code and environmental issues.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	5	6	6	8	5
Expenditures Personal Services	512.363	690.064	749.681	771.434	584.487
External Materials & Services	108,124	121,528	81,900	105,000	25,000
Internal Materials & Services	90,278	6,448	(100)	0	0
Total Expenditures	710,765	818,040	831,481	876,434	609,487

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Effectiveness				
Citywide livability rating	76%	79%	79%	80%
Percent of residents rating overall quality of "Land Use Planning" good or very good	37%	40%	40%	42%
Percent of residents reporting at least one visit to the Willamette River to recreate, shop, walk, work, etc.	71%	73%	73%	75%
Percent of residents with little or no knowledge of planning activities (rated "Land Use Planning" neither good nor bad)	34%	33%	33%	30%
Percent of residents rating the attractiveness of new residential development good or very good	54%	54%	54%	56%

Strategic & Comprehensive Planning

Description

The Strategic and Comprehensive Planning program plays a major role in interbureau and intergovernmental activities for the bureau. The program works extensively with other City bureaus and agencies: convening seven bureaus on capital planning, including the annual Assets Report; staffing the work of the Planning and Development Directors group; coordinating City participation on regional planning and development efforts; and partnering with PDC and the Bureau of Housing and Community Development (BHCD) on housing issues.

This program also includes the intergovernmental, housing policy, and demographic research functions in the bureau. Their focus in the coming year will be coordination with Metro's New Look and integration of the direction into the Comprehensive Plan and other City planning documents, continuing operation and updates of the City's housing tax abatement programs, and housing and demographic research.

Goals

The program supports the Citywide goal to deliver efficient, effective, and accountable municipal services.

Performance

The program's performance measure related to housing built within the Portland city limits dropped from FY 2004-05 to FY 2005-06, but is projected to stabilize in FY 2006-07 and FY 2007-08.

Changes to Services and Activities

In FY 2007-08, the program received funding for a limited term youth planner position to integrate youth into all the City's planning activities and to work with and support the Multnomah Youth Commission, one-time funds to support an update of the City's Comprehensive Plan, and continued funding for completion of the visionPDX effort.

As part of the bureau's reorganization, staff from the Historic Resources/Infill Design program were moved to this program to support the infill design work associated with the Comprehensive Plan.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	7	10	10	16	16
Expenditures Personal Services	609,948	803,258	1,082,797	1,470,285	1,457,625
External Materials & Services	32,762	16,985	270,600	238,504	238,504
Internal Materials & Services	121,799	12,446	2,500	57,000	57,000
Total Expenditures	764,509	832,689	1,355,897	1,765,789	1,753,129
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness Percent of housing built in four-county region within City of Portland limits	24%	20%	20%		20%

Economic Development Planning

Description

The Economic Development Planning program advances long-term economic development through research and analysis, public-private collaboration, policy development, public investment planning, and expansion of implementation tools and resources. Current staff are focused on neighborhood commercial development and harbor research and industrial planning. Within the limits of current staffing, the program provides economic expertise for the Comprehensive Plan, Central Portland Plan, and district liaison program.

Goals

The Economic Development Planning program works to promote economic vitality and opportunity by supporting Portland's success as a location for businesses, jobs, and the next economy.

Performance

The Auditor's Service Efforts and Accomplishments survey of businesses has shown an increase from 34% to 40% of businesses rating the overall quality of "Land Use Planning" good or very good over the course of the four years the survey has been done.

Changes to Services and **Activities**

The program has no significant changes for FY 2007-08.

E & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	0	2	2	2	2
Expenditures					
Personal Services	0	173,076	185,144	168,064	168,064
External Materials & Services	0	2,435	47,500	0	0
Internal Materials & Services	0	91	15,000	0	0
Total Expenditures	0	175,602	247,644	168,064	168,064

Performance	Actual	Actual	Yr End Est.	Target
	FY 2004–05	FY 2005–06	FY 2006–07	FY 2007–08
Effectiveness Percent of businesses rating overall quality of "Land Use Planning" good or very good	38%	40%	40%	42%

Environmental Planning

Description

The Environmental Planning program develops strategies and tools to conserve natural resources, improve watershed conditions, and promote environmentally sustainable development and business activities. Major efforts include improving the clarity and workability of environmental regulations, review of Measure 37 claims, and updating the city's natural resources inventories to inform City policies and plans, including efforts to comply with federal, state, and regional requirements.

Goals

The Environmental Planning program seeks to protect and improve the city's land, water, air, and fish and wildlife habitat through regulatory and nonregulatory strategies and by working with other bureaus, the community, and outside organizations.

Performance

The program's performance measure related to natural resource protection has remained stable since the bureau began tracking the measure.

Changes to Services and Activities

In FY 2007-08, the program received one-time funding to improve clarity and consistency in the City's policy and regulatory framework related to trees.

As part of the bureau's reorganization, a supervising planner was moved from the Environmental Planning program to the District Planning program to integrate watershed planning expertise into the everyday work of the district liaisons.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	8	4	4	4	5
Expenditures					
Personal Services	624,393	338,047	353,748	357,328	394,276
External Materials & Services	19,781	30,425	75,954	55,000	71,000
Internal Materials & Services	142,563	1,928	0	0	85,000
Total Expenditures	786,737	370,400	429,702	412,328	550,276
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Percent of significant natural resources protected through non-regulatory and/or regulatory measures	NA	77%	77%		78%

Historic Resources Bureau of Planning

Community Development Service Area

Historic Resources

Description

The Historic Resources program focuses on maintaining and enhancing the city's historic assets through:

- creating preservation incentives
- identifying historic resources and recommending preservation strategies
- providing historic resources expertise, support, and consultation to City bureaus, developers, and citizens
- fulfilling state and federal requirements for historic preservation activities

Goals

The program aims to protect and enhance the natural and built environment by preserving important historic and cultural assets throughout the city.

Changes to Services and Activities

The Historic Resources/Infill Design program was renamed to Historic Resources to reflect the move of the infill design staff to the Strategic & Comprehensive Planning program.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	0	3	3	3	2
Expenditures					
Personal Services	0	220,601	255,433	253,017	165,297
External Materials & Services	0	637	145,824	0	0
Internal Materials & Services	0	1,663	0	0	0
Total Expenditures	0	222.901	401.257	253.017	165.297

District Planning

Description

The District Planning program works to improve livability and vitality of neighborhoods and business districts through specific area planning projects and by working with local groups to provide expertise, support, and better access to City processes. The program works with communities to identify priorities and develop plans of action; responds to specific community requests; advises on development projects and issues; and works on larger Citywide projects including the East Hayden Island Plan, West Hayden Island Plan, and the Airport Futures project.

Goals

The District Planning program supports the Citywide goal to improve the quality of life in neighborhoods. The program promotes an understanding of immediate and long-term issues and priorities, and seeks to craft better solutions for those issues through meaningful citizen involvement and collaboration among communities, stakeholders, and public agencies.

Performance

The bureau measured slight increases from FY 2004-05 to FY 2005-06 in the ratings for satisfaction with neighborhood livability and access to shopping and other services.

Changes to Services and Activities

The FY 2007-08 Adopted Budget continues one-time funding for the East Hayden Island Plan. The budget also includes funding from the Port of Portland to develop a scope of work for the West Hayden Island Plan, and to develop a coordinated land use, development, and aviation plan for the Portland International Airport (Airport Futures project).

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007-08	Adopted FY 2007–08
FTE	13	10	13	14	13
Expenditures					
Personal Services	911,801	884,825	1,118,295	1,405,070	1,344,317
External Materials & Services	93,341	11,299	448,800	365,800	395,800
Internal Materials & Services	242,843	15,897	143,129	231,200	231,200
Total Expenditures	1,247,985	912,021	1,710,224	2,002,070	1,971,317
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Effectiveness Percent of residents rating neighborhood livability good or very good	80%	83%	83%		84%

Central City Planning Bureau of Planning

Community Development Service Area

Central City Planning

Description The Central City Planning program provides planning services that support maintaining

Portland's central city as the economic and cultural center of the region. The program does this through a range of projects throughout the central city to guide public and private investments to keep downtown Portland healthy, attractive, and growing. The program

works closely with the public, businesses, developers, and other stakeholders.

Goals The Central City Planning program works to advance the City goal of promoting economic

vitality and opportunity.

Changes to Services and Activities

The FY 2007-08 budget includes one-time funding for the first year of a three-year project to develop a new Central Portland Plan. The project will shape the central city's future through new policies, area plans, development codes, guidelines, and investments. At the same time, the bureau and PDC will work with the public to evaluate the future needs and options for urban renewal in the central city.

FTE & Financials	Actual FY 2004–05	Actual FY 2005-06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	0	3	4	7	7
Expenditures Personal Services	0	155,871	466,892	534,844	534,844
External Materials & Services	0	30	153,928	567,980	567,980
Internal Materials & Services	0	74	159,560	425,000	425,000
Total Expenditures	0	155,975	780,380	1,527,824	1,527,824

Urban Design

Description

The Urban Design program provides services and consultation to a variety of bureau-led projects, City bureaus, and other design and development communities in the city.

Over the next three years, the Urban Design program will be part of the core team to develop the Central Portland Plan. This plan's urban design element uses an innovative approach to identify what is most important about the design of buildings, public spaces, and streets in the Central City. The program will also support the bureau's work in creating Portland's first citywide urban form plan, and will play an increasing role in the bureau's work to improve the quality of new infill development in neighborhoods.

Goals

The program aims to protect and enhance the natural and built environment by influencing public and private policy and development decisions to produce excellence in urban quality, urban form, and design.

Changes to Services and Activities

The program has no significant changes for FY 2007-08.

TE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08	
FTE	7	3	4	3	3	
Expenditures Personal Services	440,679	231,150	317,821	300,301	300,301	
External Materials & Services	37,911	12,781	53,000	0	0	
Internal Materials & Services	144,144	3,409	0	0	0	
Total Expenditures	622,734	247,340	370,821	300,301	300,301	

Code Development Bureau of Planning

Community Development Service Area

Code Development

Description The Code Development program provides editing, monitoring and evaluation, and

regulatory improvement of the City's zoning code. These functions are focused on

improving regulations to ensure desired outcomes with an emphasis on removing outmoded,

contradictory, and overly complex regulations.

Goals The program supports the City goal to deliver efficient, effective, and accountable municipal

services. The program aims to improve regulations to better meet City policy and

community needs while maintaining and improving the ease of implementation for the City

and affected developers, stakeholders, and the community.

Changes to Services and Activities

In FY 2007-08, the program will expand to include the River Plan project, Measure 37

efforts, and the comprehensive tree policy and code project.

FTE & Financials	Actual FY 2004–05	Actual FY 2005-06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	7	6	6	5	11
Expenditures					
Personal Services	546,431	495,564	581,381	510,649	981,117
External Materials & Services	146,125	33,583	18,000	0	80,000
Internal Materials & Services	63,090	1,643	0	0	0
Total Expenditures	755,646	530,790	599,381	510,649	1,061,117

Admin and Technical Support

Description

The Administrative and Technical Support program supports all of the bureau's programs and staff. The program includes administrative and clerical support, communication and outreach, technical GIS and graphics, web site and database support, and staff support to the Planning Commission and River Plan Committee.

Goals

The program supports the City goal to deliver efficient, effective, and accountable municipal services by providing staff support and resources for effective and efficient bureau operations.

Changes to Services and Activities

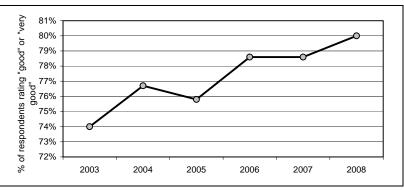
The FY 2007-08 Adopted Budget includes ongoing funding for an administrative supervisor and a communications specialist. The supervisor position will further the bureau's efforts to update and implement best practices for office, personnel, budget, and financial management. The communications specialist will lead the bureau-wide effort to develop and carry out a series of initiatives aimed at improving communication and the public's understanding of long-range planning efforts.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	12	11	11	13	13
Expenditures					
Personal Services	876,208	777,458	898,536	1,034,828	1,049,828
External Materials & Services	61,624	50,163	131,804	310,635	295,635
Internal Materials & Services	443,120	1,046,814	1,407,831	1,262,427	1,639,927
Total Expenditures	1,380,952	1,874,435	2,438,171	2,607,890	2,985,390

Performance Measures

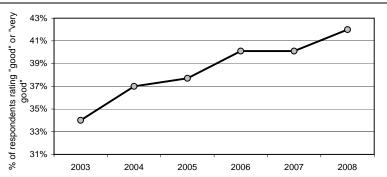
Citywide Livability Rating

Overall city livability ratings have remained fairly high, but some neighborhoods (particularly in East Portland) are significantly less satisfied with city livability than other neighborhoods.



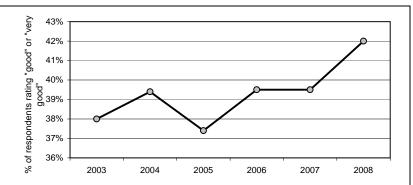
Overall Land Use Planning Rating: Businesses

Business ratings of land use planning have increased over the three years the business survey has been conducted, but a roughly equal number of respondents are neutral ("neither good nor bad").



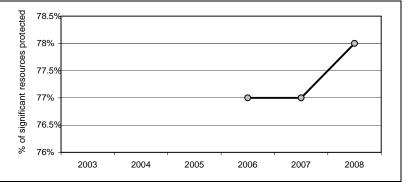
Overall Land Use Planning Rating: Residents

Residents continue to be neutral or only moderately satisfied with City land use planning services.



Natural Resource Protection

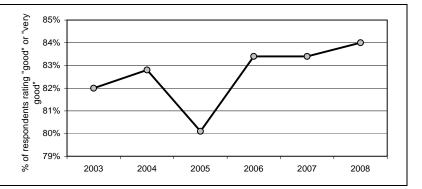
The Bureau of Planning aims to protect resources through both regulatory and non-regulatory means. Natural resources are protected through overlay zoning, public ownership, easement, and mitigation options.



Community Development Service Area

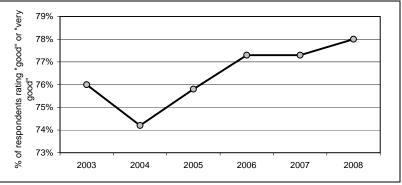
Neighborhood Livability Rating

In most areas of the city, citizens are more satisfied with neighborhood livability than city livability. However, neighborhood livability ratings are lower in East and Central Northeast Portland.



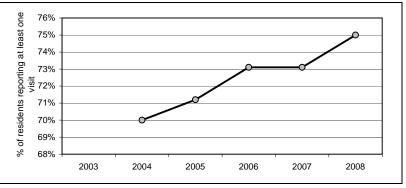
Access to Shopping and Other Services

Satisfaction with access to shopping and other services remains relatively high.



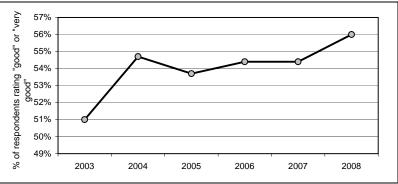
Visits to the Willamette River

Over 70% of residents reported visiting the Willamette River to recreate, shop, walk, or work.



Attractiveness of New Residential Development

Over 50% of citizens see recent residential development in their neighborhood as attractive. Residents of Central Northeast and East are least satisfied, while Inner Northeast residents rate development most favorably.



Bureau of Planning

SUMMARY OF BUREAU BUDGET

_	Actual FY 2004–05		Actual FY 2005–06		Revised FY 2006-07		Proposed FY 2007–08		Adopted FY 2007–08
RESOURCES									
General Fund Discretionary	5,497,791		5,618,188		7,906,627		8,860,754		9,528,590
Grants & Donations	212,945		31,819		85,489		0		0
Contract Revenues	338,685		142,367		716,544		994,240		994,240
Interagency Revenues	78,765		201,864		315,335		422,362		422,362
Program Revenue	11,016		5,094		0		0		0
Overhead Recovery	130,126		140,861		140,963		147,010		147,010
TOTAL RESOURCES	\$ 6,269,328	\$	6,140,193	\$	9,164,958	\$	10,424,366	\$	11,092,202

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose.

Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

EXPENDITURES					
Bureau Requirements					
Personal Services	4,521,823	4,769,914	6,009,728	6,805,820	6,980,156
External Materials & Services	499,668	279,866	1,427,310	1,642,919	1,673,919
Internal Materials & Services	1,247,837	1,090,413	1,727,920	1,975,627	2,438,127
Total Bureau Requirements	 6,269,328	6,140,193	9,164,958	10,424,366	11,092,202
Fund Requirements					
TOTAL EXPENDITURES	\$ 6,269,328	\$ 6,140,193	\$ 9,164,958	\$ 10,424,366	\$ 11,092,202
PROGRAMS					
Director's Office	710.765	818.040	831.481	876,434	609.487
Positions	5.00	6.00	6.00	7.50	5.00
Admin and Technical Support	1,380,952	1,874,435	2,438,171	2,607,890	2,985,390
Positions	12.00	11.00	10.92	13.00	13.00
Urban Design	622,734	247,340	370,821	300,301	300,301
Positions	6.90	3.00	3.92	3.00	3.00
District Planning	1,247,985	912,021	1,710,224	2,002,070	1,971,317
Positions	13.30	10.30	13.10	14.15	13.15
Code Development	755,646	530,790	599,381	510,649	1,061,117
Positions	6.80	6.05	6.00	5.00	10.50
Strategic & Comprehensive Planning	764,509	832,689	1,355,897	1,765,789	1,753,129
Positions	6.67	9.58	10.00	15.90	15.90
Environmental Planning	786,737	370,400	429,702	412,328	550,276
Positions	7.80	3.80	3.80	3.80	4.95
Central City Planning	0	155,975	780,380	1,527,824	1,527,824
Positions	0.00	3.00	4.41	6.50	6.50
Economic Development Planning	0	175,602	247,644	168,064	168,064
Positions	0.00	2.00	2.00	2.00	2.00
Historic Resources	0	222,901	401,257	253,017	165,297
Positions	0.00	2.90	3.00	3.00	2.00
TOTAL PROGRAMS	\$ 6,269,328	\$ 6,140,193	\$ 9,164,958	\$ 10,424,366	\$ 11,092,202
Positions	58.47	57.63	63.15	73.85	76.00

		Salary	Range	Revi FY 20		Proposed FY 2007–08		Ado _l FY 200	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
7103	Administrative Assistant	40,800	62,870	1.00	65,772	1.00	65,772	1.00	65,772
7754	Assistant to the Planning Dir	67,985	90,577	1.00	85,056	1.00	88,536	1.00	88,536
7112	Business Operations Manager	67,985	90,577	1.00	90,228	1.00	90,547	1.00	90,547
6132	City Planner I	48,776	56,292	2.00	101,819	2.00	106,750	2.00	106,750
6133	City Planner II	53,641	61,951	15.50	903,275	14.50	863,405	14.50	863,405
7203	Community Outreach & Info Rep	49,527	66,023	0.00	0	1.00	49,344	1.00	49,344
6063	GIS Technician III	55,729	71,180	1.00	62,247	1.00	65,349	1.00	65,349
6123	Graphics Designer III	55,729	71,180	1.00	71,184	1.00	71,184	1.00	71,184
2542	Info System Analyst II	52,012	69,301	1.00	69,300	1.00	69,300	1.00	69,300
7508	Information Systems Supervisor	67,985	90,577	1.00	90,228	1.00	90,489	1.00	90,489
7130	Management Assistant	40,800	62,870	1.00	55,281	1.00	57,549	1.00	57,549
0100	Office Support Spec I	25,954	36,039	1.00	34,038	1.00	36,036	1.00	36,036
0102	Office Support Spec II	28,522	39,797	3.00	103,963	3.00	119,088	3.00	119,088
7076	Planning Director	117,513	168,397	1.00	136,572	1.00	139,374	1.00	139,374
7753	Principal Planner	78,592	104,651	3.00	302,956	3.00	307,640	3.00	307,640
7154	Program Coordinator	54,622	72,850	1.00	54,624	1.00	54,624	1.00	54,624
7156	Program Manager	57,378	76,609	1.00	71,952	1.00	74,647	1.00	74,647
7755	River Renaisance Init Mgr	73,101	97,363	1.00	94,100	1.00	96,880	1.00	96,880
7102	Senior Admin Specialist	38,002	58,485	0.00	0	1.00	48,072	1.00	48,072
6134	Senior City Planner	55,729	71,180	11.00	743,040	11.00	753,184	11.00	753,184
7158	Senior Progam Manager	67,985	90,577	1.00	78,972	1.00	78,984	1.00	78,984
7795	Supervising Environ Planner	67,985	90,577	2.00	172,037	2.00	175,716	2.00	175,716
7752	Supervising Planner	67,985	90,577	1.00	90,228	1.00	90,518	1.00	90,518
7756	Urban Design Program Manager	78,592	104,651	1.00	97,404	1.00	99,735	1.00	99,735
TOTAL	FULL-TIME POSITIONS			52.50 \$	3,574,276	53.50 \$	3,692,723	53.50 \$	3,692,723
7103	Administrative Assistant	40,800	62,870	0.00	0	0.50	20,322	0.50	20,322
7120	Asst Business Systems Analyst	40,800	62,870	0.46	23,672	0.50	27,532	0.50	27,532
6132	City Planner I	48,776	56,292	2.83	140,849	6.85	335,808	7.85	384,396
6133	City Planner II	53,641	61,951	1.92	102,810	5.00	275,520	5.00	275,520
6061	GIS Technician I	34,243	45,873	0.00	0	0.50	17,124	0.50	17,124
6122	Graphics Designer II	45,873	58,527	0.46	21,021	0.50	23,976	0.50	23,976
0102	Office Support Spec II	28,522	39,797	0.00	0	0.15	4,590	0.15	4,590
6130	Planning Assistant	27,875	35,580	3.08	85,951	2.00	56,412	2.00	56,412
7156	Program Manager	57,378	76,609	0.00	0	0.50	28,692	0.50	28,692
7102	Senior Admin Specialist	38,002	58,485	0.00	0	0.85	40,860	1.00	48,072
6134	Senior City Planner	55,729	71,180	1.90	105,888	3.00	179,016	4.00	234,528
TOTAL	LIMITED TERM POSITIONS			10.65 \$	480,191	20.35 \$	1,009,852	22.50 \$	1,121,164

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

ACTION	AMOUNT				
	Ongoing	One-Time	Total Package	FTE	DECISION
FY 2007-08	6,565,281	761,406	7,326,687	56.00	FY 2007-08 Current Appropriation Level
CAL Adjustment	s				
	0	0	0	0.00	None
Mayor's Propose	ed Budget Decision	ns			
,	(65,784)	0	(65,784)	(1.00)	Transfer position to BDS
	0	60,000	60,000	0.85	Skidmore historic guidelines
	0	0	0	0.00	General Fund support for Central City program
	0	219,060	219,060	2.00	City Strategic Plan (6 months of funding)
	0	347,028	347,028	2.25	Comprehensive Plan update
	0	142,868	142,868	1.50	Measure 37 program (6 months of funding)
	0	79,428	79,428	1.00	Urban demographer position
	101,563	50,000	151,563	1.00	Admin position, rent, database transition, deskto
	0	1,193,488	1,193,488	3.50	Central Portland Plan
	0	116,464	116,464	1.65	GIS mapping enhancement position
	0	94,816	94,816	1.00	Children and Youth Bill of Rights youth planner
	0	40,000	40,000	0.00	Schools, Families, Housing initiative
	71,064	2,500	73,564	1.00	Public outreach position
	0	84,900	84,900	1.00	Citywide infrastructure position
	0	55,000	55,000	0.00	Columbia Corridor analysis
	0	380,284	380,284	2.10	Airport Futures project
	0	125,000	125,000	0.00	East Portland Action Plan
Approved Budge	et Additions and R	eductions			
	0	260,336	260,336	2.15	Tree policy & code project
	0	30,000	30,000	0.00	Schools, Families, Housing initiative - Cully devel
Adopted Budget	Additions and Re	ductions			
-	0	377,500	377,500	0.00	Carry over moving costs from FY 2006-07
	106,843	3,658,672	3,765,515	20.00	Total FY 2007-08 Decision Packages
			\$ 11,092,202	76.00	Total Adopted Budget



Cable Communications and Franchise Management

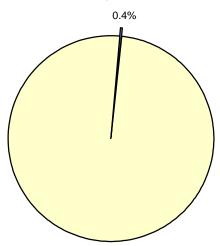
Community Development Service Area

Dan Saltzman, Commissioner-in-Charge

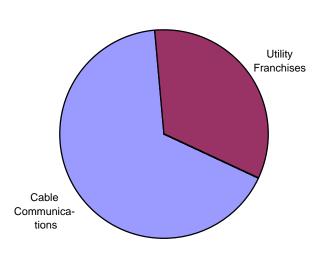
David Olson, Director

Percent of General Fund

Cable = \$2 Million



Bureau Programs

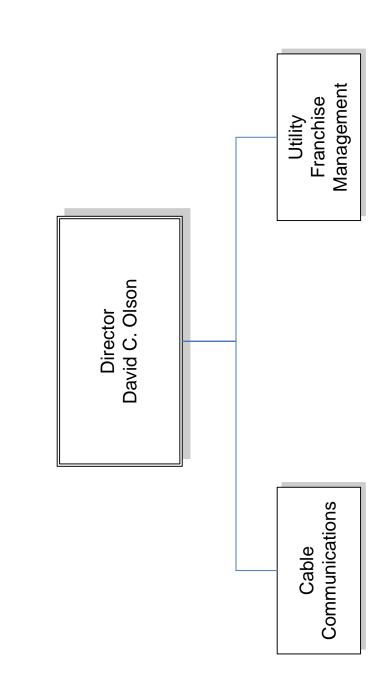


General Fund = \$492.5 Million

Bureau Overview

Expenditures	Revised	Adopted	Change from	Percent
	FY 2006–07	FY 2007–08	Prior Year	Change
Operating	2,065,366	1,983,817	-81,549	-3.9%
Capital	0	0	0	0.0%
Total Expenditures	\$ 2,065,366	\$ 1,983,817	\$ -81,549	\$ -3.9%
Authorized Positions	7	9	2.00	28.6%

Office of Cable Communications and Franchise Management



Bureau Summary

BUREAU MISSION

The mission of the Office of Cable Communications and Franchise Management is to ensure the City of Portland and its citizens are fairly compensated for private use of the public rights-of-way; to defend local government's role and the public interest in rapidly changing telecommunications and utility markets, including the power to levy taxes and fees; and to carry out cable franchise responsibilities while advocating for the public interest in cable communications by providing staff support for the Mt. Hood Cable Regulatory Commission.

BUREAU OVERVIEW

The Office of Cable Communications and Franchise Management has two major programs: Cable Communications and Utility Franchise Management. The Cable Communications program provides staff support to the Mt. Hood Cable Regulatory Commission (MHCRC). Through the MHCRC, the City has been instrumental in forging and maintaining an effective and successful multi-jurisdictional partnership with Multnomah County and the cities of Gresham, Fairview, Troutdale, and Wood Village. The commission contracts for staff and services through a service agreement with the City of Portland.

The Utility Franchise Management program assists in developing the City's policy and legal interests regarding the development of advanced telecommunications infrastructure. The program also protects City and consumer interests in the new era of competition and deregulation of the telecommunications and energy industries.

SIGNIFICANT ISSUES

Advocate for and Defend City Authority

The bureau works strategically with other City bureaus, local governments, and national organizations to advocate at the Oregon State Legislature, Public Utility Commission, Federal Communications Commission, and U.S. Congress for the City's authority to levy taxes and fees, obtain fair compensation for private use of the public rights-of-way, and preserve various public interest obligations. Examples of public interest issues include support for public, education, and government access; institutional networks; and consumer protection. The bureau, in conjunction with the City Attorney's Office, will defend ongoing attacks by multiple companies in the telecommunications industry to preempt local government from any regulation of rights-of-way, including but not limited to the ability to charge fair market value for private use of rights-of-way.

Open-Platform Fiber Systems

The bureau works with Council on City broadband planning, including development of accessible, open-platform fiber to the premises systems. In cooperation with the Portland Development Commission and the Bureau of Technology Services, the bureau will take necessary steps to implement Council's goal of providing open-platform fiber systems accessible to all city homes and businesses on an economically sound basis that encourages job growth and retention, and attracts new businesses and resources to the city while addressing City revenue issues.

Community Development Service Area

Franchise Negotiations

The bureau will conclude a settlement of the current NW Natural Gas audit and negotiate a current, valid franchise with the utility. Staff will address and resolve issues surrounding the Portland General Electric franchise in cooperation with the Office of Sustainable Development, City Attorney's Office, Portland Office of Transportation, Portland Parks & Recreation, Bureau of Environmental Services, and Water Bureau.

SUMMARY OF BUDGET DECISIONS

Utility Code Reform

The Adopted Budget includes funding for 1.5 positions to update and implement the Utility License Fee and Privilege Tax Codes to establish uniform fee and tax rates, provide equity among all companies, and accommodate technological advances. The last overhaul of this section of code was in the 1940s.

Cable Franchise Ascertainment

The budget also includes funding for a part-time position to conduct a community needs ascertainment to identify and inventory communication and technology needs and interests related to cable-based communications for the communities within Portland and the East County area. The MHCRC and its staff will use results of the ascertainment to develop possible community benefits for inclusion in renewed cable franchise agreements in 2010.

NATOA Conference Reception

The bureau also received \$10,000 to help sponsor a welcome reception for the National Association of Telecommunications Officers and Advisors annual conference. This conference will be in Portland for the first time. The projected economic benefit to Portland will be in the range of \$1 million, with over 800 local officials from across the country expected to attend.

Proposed

Adonted

Cable Communications

Description

The program advocates for and protects the public interest in the regulation and development of cable communications systems, resolves cable subscribers' concerns, and facilitates the planning and implementation of community uses of cable communications technologies that make use of the public rights-of-way. The program also provides oversight and funding for Portland Community Media and MetroEast Community Media.

Goals

The program supports the City goals to deliver efficient, effective, and accountable municipal services, and to improve the quality of life in neighborhoods. The program supports the bureau goal to provide responsible and effective utility, cable, and telecommunication franchise regulation.

Performance

Grant funds awarded to nonprofits, schools, and local governments have shown steady growth in recent years, and the number of sites using the Institutional Network is expected to remain static. Portland Community Media continues to excel in providing media access to citizens by increasing accessibility to production facilities, equipment, and training.

Changes to Services and **Activities**

In FY 2007-08, a limited term position will study the communication and technology needs of the community. This study is required to renew cable franchise agreements by 2010.

Revised

FTE & Financials	Actual FY 2004–05	Actual FY 2005-06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	2	3	3	4	4
Expenditures					
Personal Services	313,393	333,385	355,304	394,519	394,519
External Materials & Services	741,828	756,524	774,763	807,974	808,292
Internal Materials & Services	252,139	261,159	281,365	121,048	121,048
Total Expenditures	1,307,360	1,351,068	1,411,432	1,323,541	1,323,859
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Grant Funds Provided to Nonprofits, Schools, and Local Government Agencies	\$631,228	\$853,214	\$850,000		\$1,000,000
Public, Educational, and Local Government Sites Using the Institutional Network	222	284	284		284
Efficiency					
Cost per Household Served by Regulations for Cable TV	\$2.47	\$2.61	\$2.93		\$2.97
Workload Portland Community Media - Number of Equipment Hours Used	74,795	139,890	193,833		193,833

Actual

Actual

Community Development Service Area

Utility Franchises

Description

The Utility Franchises program oversees the collection of utility license and franchise fees that are a major source of revenue to the General Fund. The program pursues revenue opportunities arising from both the City's management of the rights-of-way and its ability to levy taxes and fees. Franchise compliance efforts, including audits, collections, and litigation, also represent a significant component of the program.

Goals

The program supports the City goal to deliver efficient, effective, and accountable municipal services. The program supports the bureau goal to provide responsible and effective utility, cable, and telecommunication franchise regulation, and advocates for local authority over rights-of-way and taxation on behalf of the public interest.

Performance

In FY 2005-06, the Utility Franchises program administered nearly 50 franchises and generated over \$62 million in General Fund revenues. The cost per \$1,000 of compliance revenue generated in FY 2006-07 is much lower than previous years due to the \$4.5 million settlement from Electric Lightwave Inc.

The Utility Franchises program led the purchase of over seven miles of critical telecommunications infrastructure through a bankruptcy court settlement. The infrastructure secured fiber optic routes through the downtown core and across two Columbia River bridges, and saved the City several hundred thousand dollars.

Changes to Services and Activities

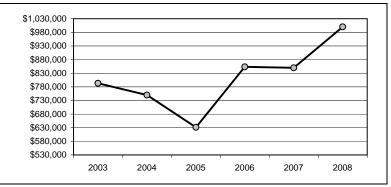
In FY 2007-08, a permanent full-time position and a part-time limited term position will implement utility license fee reforms and address the additional ongoing workload caused by those reforms.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007-08	Adopted FY 2007-08
FTE	5	4	4	5	5
Expenditures					
Personal Services	322,929	349,377	353,625	453,248	453,248
External Materials & Services	86,363	66,793	221,493	123,163	122,845
Internal Materials & Services	38,677	46,661	78,816	83,865	83,865
Total Expenditures	447,969	462,831	653,934	660,276	659,958
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
General Fund Revenues Collected	\$57,039,622	\$62,041,822	\$63,205,779		\$64,031,614
Efficiency					
Cost per \$1,000 of General Fund Revenue Collected	\$12.10	\$11.59	\$12.93		\$12.75
Cost per \$1,000 of Compliance Revenue Generated	\$561	\$429	\$21		\$347
Workload					
Franchises Administered	48	48	51		51

Performance Measures

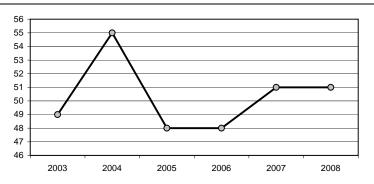
Capital Grants to Nonprofit Organizations

The Mt. Hood Cable Regulatory Commission is the grant-making body for the Community Access Capital Grant program which provides funds for technology projects to community organizations, libraries, educational institutions, and local government agencies throughout Multnomah County.



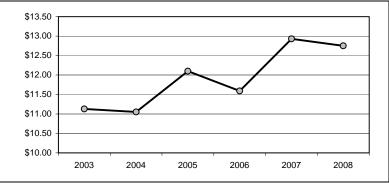
Number of Franchises Administered

Mergers, bankruptcies, and legal proceedings continue to challenge the telecommunication franchise administration.



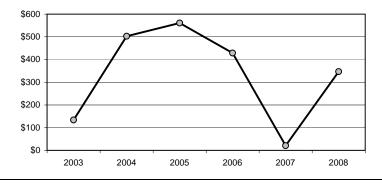
Cost per \$1,000 General Fund Revenue Collected

The cost of collecting General Fund revenues is below 1.5% of the total revenues collected.



Cost per \$1,000 Compliance Revenue Generated

The measure shows large fluctuations over the 5 year period because the revenues tend to be collected after large court case settlements, such as the \$4.5 million settlement from Electric Lightwave Inc. in FY 2006-07.



Cable Communications and Franchise Management

SUMMARY OF BUREAU BUDGET

	 	u	.900		001111111111111111111111111111111111111			
	Actual FY 2004–05		Actual FY 2005–06	Revised FY 2006–07		Proposed FY 2007-08		Adopted FY 2007–08
RESOURCES								
General Fund Discretionary	1,415,837		1,465,479	1,695,729		1,783,399		1,783,399
Contract Revenues	12,500		1,500	0		0		0
Interagency Revenues	327,242		346,920	369,637		200,418		200,418
Program Revenue	(250)		0	0		0		0
TOTAL RESOURCES	\$ 1,755,329	\$	1,813,899	\$ 2,065,366	\$	1,983,817	\$	1,983,817

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose.

Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

EXPENDITURES Bureau Requirements Personal Services 636.322 682.762 708.929 847,767 847.767 External Materials & Services 828,191 823,317 996,256 931,137 931,137 Internal Materials & Services 290,816 307,820 360,181 204,913 204,913 **Total Bureau Requirements** 1,755,329 1,813,899 2,065,366 1,983,817 1,983,817 **Fund Requirements TOTAL EXPENDITURES** 1,755,329 2,065,366 \$ 1,813,899 \$ 1,983,817 1,983,817 \$ \$ \$ **PROGRAMS** Cable Communications 1,307,360 1,351,068 1,411,432 1,323,541 1,323,859 2.80 2.80 **Positions** 1.80 3.75 3.75 **Utility Franchises** 447,969 462,831 653,934 660,276 659,958 **Positions** 5.00 4.00 4.00 4.95 4.95 **TOTAL PROGRAMS** 1,813,899 \$ 1,755,329 2,065,366 1,983,817 1,983,817 **Positions** 6.80 6.80 6.80 8.70 8.70

FTE SUMMARY

		Salary Range			evised 2006–07		posed 007–08	Adopted FY 2007–08	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
7695 7070 7153 7377 7696	Cable & Franchise Program Mgr Franchise/Cable Director Program Specialist Senior Financial Analyst Sr Cable/Franchise Program Mgr	60,281 84,439 49,527 57,378 67,985	80,659 112,522 66,023 76,609 90,577	1.80 1.00 2.00 1.00 1.00	140,550 107,261 112,200 76,320 90,228	1.80 1.00 3.00 1.00 0.90	143,598 111,380 163,864 76,608 81,412	1.80 1.00 3.00 1.00 0.90	143,598 111,380 163,864 76,608 81,412
TOTAL	FULL-TIME POSITIONS			6.80	\$ 526,559	7.70 \$	576,862	7.70 \$	576,862
7102	Senior Admin Specialist	38,002	58,485	0.00	0	1.00	37,992	1.00	37,992
TOTAL	LIMITED TERM POSITIONS			0.00	\$ 0	1.00 \$	37,992	1.00 \$	37,992

Cable Communications and Franchise Management

BUDGET DECISIONS

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

		AMOUNT			
ACTION	Ongoing	One-Time	Total Package	FTE	DECISION
FY 2007-08	1,748,889	0	1,748,889	6.70	FY 2007-08 Current Appropriation Level
CAL Adjustment	s				
	0	0	0	0.00	None
Mayor's Propose	ed Budget Decisio	ns			
	77,480	106,024	183,504	1.50	Utility code reform
	0	41,424	41,424	0.50	Cable franchise ascertainment
	0	10,000	10,000	0.00	NATOA conference
Approved Budge	et Additions and F	Reductions			
	0	0	0	0.00	None
Adopted Budget	Additions and Re	eductions			
	0	0	0	0.00	None
	77,480	157,448	234,928	2.00	Total FY 2007-08 Decision Packages
			\$ 1,983,817	8.70	Total Adopted Budget



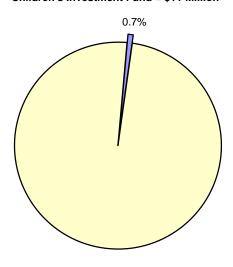
Children's Investment Fund

Community Development Service Area

Dan Saltzman, Commissioner-in-Charge Lisa Pellegrino, Director

Percent of City Budget

Children's Investment Fund = \$11 Million



City Budget = \$1.58 Billion

Bureau Overview

Expenditures	Revised FY 2006–07	Adopted FY 2007–08	Change from Prior Year	Percent Change
Operating	10,852,918	11,039,549	186,631	1.7%
Capital	0	0	0	0.0%
Total Expenditures	\$ 10,852,918	\$ 11,039,549	\$ 186,631	\$ 1.7%
Authorized Positions	3	3	0.00	0.0%

Bureau Summary

BUREAU MISSION

To help children arrive at school ready to learn, to provide safe and constructive after-school alternatives for kids, and to prevent child abuse and neglect.

BUREAU OVERVIEW

The Children's Investment Fund contracts with nonprofit providers and other governments to provide services to children throughout Portland. Funding comes from the proceeds of a five-year property tax levy approved by voters in 2002 and estimated to provide \$12.5 million in FY 2007-08. Programs are in three categories, as provided in the ballot measure language:

- Early Childhood
- Child Abuse Prevention and Intervention
- After-School and Mentoring

Programs must demonstrate that they are cost effective and have a proven record of success to be eligible for consideration for funding. An allocation committee awards grants through a competitive process. The allocation committee consists of a City of Portland Commissioner, a Multnomah County Commissioner, a member of the Portland Business Alliance, and one member appointed by the City, County, and Portland Business Alliance, respectively. Under provisions of the levy, the fund's administrative expenses, including staff costs, cannot exceed 5% of total revenue. The fund is audited annually to ensure this requirement is met.

In 2004, the Allocation Committee voted to set aside \$3 million toward the creation of a Leverage Fund. The Leverage Fund seeks to attract private funders, both local and national, to align their resources with the Children's Investment Fund for a concentrated investment to help serve Portland's children.

SUMMARY OF BUDGET DECISIONS

The FY 2007-08 Adopted Budget is \$24.8 million, including the year's tax levy proceeds of \$12.5 million, interest revenue of almost \$583,000 and funds carried over from prior years totaling \$11.7 million. The carryover funding includes obligations from the prior year for contracts that extend into FY 2007-08.

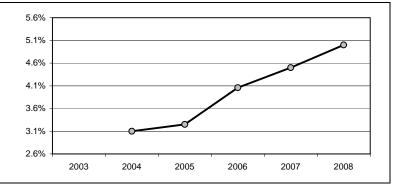
Investing in Children

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	3	4	3	3	3
Expenditures Personal Services External Materials & Services	234,490 8,192,197	338,019 9,001,998	369,024 10,465,723	326,490 10,689,531	326,490 10,689,531
Internal Materials & Services	43,128	100,635	18,171	23,528	23,528
Total Expenditures	8,469,815	9,440,652	10,852,918	11,039,549	11,039,549
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Number of children served	7,573	12,179	10,000		10,000
Efficiency Administrative cost as percent of cumulative tax revenue	3.3%	4.1%	4.5%		5.0%
Workload					
Number of administrative cost audits	1	1	1		1
Number of grant contracts managed	49	67	67		67

Performance Measures

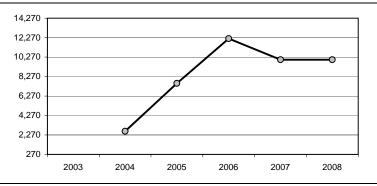
Administrative Cost as Percentage of Tax Revenue

The CHIF levy requires administrative costs not to exceed 5% of total tax revenues over the life of the levy. An independent audit is performed each year to monitor compliance with this requirement.



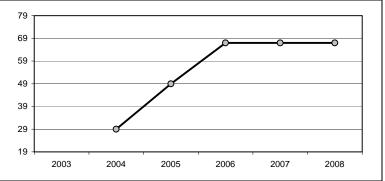
Number of Children Served

The number of children served through CHIFfunded programs continues to increase. Firstyear numbers reflect only a partial year of operation.



Number of Grant Contracts Managed

CHIF funds are disbursed to nonprofit and government agencies. The number of contracts shows annual increases since the fund's inception.



Children's Investment Fund

SUMMARY OF BUREAU BUDGET

ommaron o mirodimont i ana									
	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007-08	Adopted FY 2007–08				
RESOURCES									
External Revenues									
Property Taxes	9,881,204	11,246,802	11,216,448	12,527,567	12,527,567				
Miscellaneous Revenues	202,130	411,267	500,000	582,698	582,698				
Total External Revenues	10,083,334	11,658,069	11,716,448	13,110,265	13,110,265				
Internal Revenues									
Beginning Fund Balance	6,298,186	7,886,705	10,058,545	11,653,796	11,653,796				
TOTAL RESOURCES	\$ 16,381,520	\$ 19,544,774	\$ 21,774,993	\$ 24,764,061	\$ 24,764,061				

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose. Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

EXPENDITURES					
Bureau Requirements					
Personal Services	234,490	338,019	369,024	326,490	326,490
External Materials & Services	8,192,197	9,001,998	10,465,723	10,689,531	10,689,531
Internal Materials & Services	43,128	100,635	18,171	23,528	23,528
Total Bureau Requirements	 8,469,815	9,440,652	10,852,918	11,039,549	11,039,549
Fund Requirements					
General Operating Contingency	0	0	1,000,000	1,000,000	1,000,000
General Fund Overhead	25,000	25,000	25,000	25,000	25,000
Ending Fund Balance	7,886,705	10,079,122	9,897,075	12,699,512	12,699,512
Total Fund Requirements	 7,911,705	10,104,122	10,922,075	13,724,512	13,724,512
TOTAL EXPENDITURES	\$ 16,381,520	\$ 19,544,774	\$ 21,774,993	\$ 24,764,061	\$ 24,764,061
PROGRAMS					
Investing in Children	8,469,815	9,440,652	10,852,918	11,039,549	11,039,549
Positions	3.41	3.55	3.35	3.25	3.25
TOTAL PROGRAMS	\$ 8,469,815	\$ 9,440,652	\$ 10,852,918	\$ 11,039,549	\$ 11,039,549
Positions	3.41	3.55	3.35	3.25	3.25

FTE SUMMARY

		Salary Range		Revised FY 2006–07			posed 2007–08	Adopted FY 2007–08	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
0040 0042	CHIF Comm's Admin Supp Spec CHIF Commissioner's Staff Rep	40,800 67,985	62,870 90,577	0.80 2.55	45,996 199,260	0.80 2.45	45,996 190,632	0.80 2.45	45,996 190,632
TOTAL	LIMITED TERM POSITIONS			3.35 \$	245,256	3.25 \$	236,628	3.25 \$	236,628

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

		AMOUNT			
ACTION	ACTION Ongoing One-Time		Total Package	FTE	DECISION
FY 2007-08	24,763,894	0	24,763,894	3.25	FY 2007-08 Current Appropriation Level
CAL Adjustmen	ts				
	167	0	167	0.00	Increase in OMF las
Mayor's Propose	ed Budget Decisio	ns			
	0	0	0	0.00	None
Approved Budge	et Additions and F	Reductions			
	0	0	0	0.00	None
Adopted Budge	t Additions and Re	ductions			
	0	0	0	0.00	None
	167	0	167	0.00	Total FY 2007-08 Decision Packages
			\$ 24,764,061	3.25	Total Adopted Budget

Office of Neighborhood Involvement

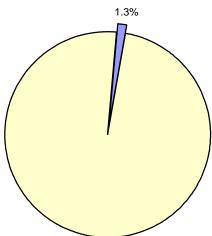
Community Development Service Area

Mayor Tom Potter, Commissioner-in-Charge

Amalia Alarcon, Director

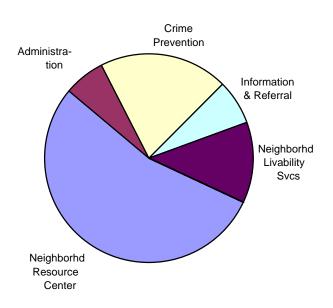
Percent of General Fund

ONI = \$6.4 Million



General Fund = \$492.5 Million

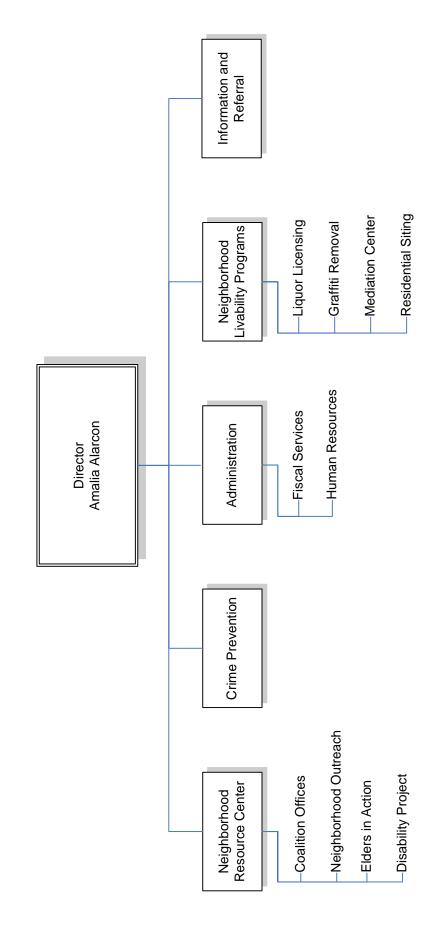
Bureau Programs



Bureau Overview

Expenditures	Revised FY 2006-07	Adopted FY 2007–08	C	hange from Prior Year	Percent Change
Operating	6,427,050	6,415,769		-11,281	-0.2%
Capital	0	0		0	0.0%
Total Expenditures	\$ 6,427,050	\$ 6,415,769	\$	-11,281	\$ -0.2%
Authorized Positions	36	37		1.00	2.8%

Office of Neighborhood Involvement



Bureau Summary

BUREAU MISSION

The Office of Neighborhood Involvement's mission is to enhance the quality of Portland's neighborhoods through community participation.

BUREAU OVERVIEW

The Office of Neighborhood Involvement (ONI) provides opportunities for Portland neighbors to interact with their City government and help build safe and livable neighborhoods. The bureau's overall purpose is to facilitate open, inclusive community processes for discussion of important civic decisions among neighbors, neighborhood associations, businesses, and government.

ONI is a key resource for community members and City employees seeking to improve neighborhood and citizen involvement. ONI programs also give Portland residents a voice in City Hall. The bureau is organized into five distinct program areas:

- Crime Prevention
- Information and Referral
- Administration
- Neighborhood Resource Center
- Neighborhood Livability

SIGNIFICANT ISSUES

The City of Portland has long had a goal of engaging more people in government. The City has also recognized that, collectively, we have had problems engaging underrepresented groups in City efforts (people of color, renters, people with low income, etc.). In an effort to explore lasting solutions to this problem, ONI is working to strengthen the existing neighborhood system's capacity to fully and meaningfully engage all neighbors, as well as to consistently support the organizing efforts of historically underrepresented communities. ONI is doing this by supporting the recommendations the communities make about which approaches will most successfully engage their constituents.

This year ONI enters its second year of capacity building in the communities. The bureau, at the direction of its Bureau Advisory Committee, used a three-pronged approach:

- Build capacity and support self-determination in underrepresented groups
- Build capacity among neighborhood and coalition partners to conduct outreach and engage all neighbors
- Build adequate infrastructure within ONI to support, measure, and evaluate these initiatives

This year's programs lay important groundwork for future efforts to bridge the gap between underrepresented groups and the City.

SUMMARY OF BUDGET DECISIONS

Cultural Organizing Project

This \$200,000 one-time allocation will provide an effective opportunity for culturally specific organizing, enhanced government collaboration with underrepresented groups (URGs), and capacity development to move past the concept of honoring diversity to fostering, developing, and supporting diversity.

A request for proposals will be developed to solicit plans from community-based organizations. A contract with the successful bidder will be structured like ONI's Neighborhood Coalition contracts. Funds will be used to hire a community organizer, conduct outreach, and organize culturally defined gatherings to address issues and create civic engagement plans for each participating community.

Translation and Childcare Services

Preliminary findings from Community Connect and visionPDX indicate simple incentives and amenities may make it easier for traditionally underrepresented groups to participate in civic life, neighborhood activities, events, and meetings. This package allocates \$30,000 one-time that can be accessed by ONI and its community partners to provide vouchers for childcare, translation services, and possible stipends to encourage participation.

Public Involvement Standards

Bureau Innovation Project (BIP) #9 developed a tool for City project mangers and public involvement staff to develop consistent standards, accountability mechanisms and expectations for involving and informing community members in City decision-making processes. One-time funding of \$75,000 supports a full-time position housed within ONI to assist bureaus, educate the community on expectations for involvement, and convene the Citywide public involvement staff committee.

Neighborhood Coalition Staff

Preliminary data from Community Connect indicates the need to engage and connect more broadly and intensely with traditionally underrepresented community members. With a greater level of sophistication and accountability required, coalition offices will need additional resources to respond to this need. Additional resources of \$350,000 one-time are based on an analysis of current contract expectations and new initiatives begun in FY 2006-07, including outreach to under-represented groups and administration of the Neighborhood Grants program.

Development of Performance Indicators

This project includes \$50,000 one-time for a contract with a consultant to assist the bureau and its community partners in developing performance measures for existing programs and new initiatives, and provide technical assistance to implement the new system.

Neighborhood Business District Associations

First funded in FY 2006-07, this \$50,000 one-time allocation will allow ONI to continue providing a full-time staff position to provide organizational support and capacity building for neighborhood business associations. This position also develops and maximizes opportunities for businesses and business organizations to partner with neighborhood associations and the City on a variety of livability issues.

Move BES Programs

Given ONI's focus on core mission activities and the fact that the Bureau of Environmental Services (BES) has capacity to manage and train public involvement staff, both bureaus agreed that the CSO Outreach and Downspout programs should be moved back to BES. This will result in a reduction of four FTE and five to seven seasonal positions, and a reduction of \$437,286 ongoing non-General Fund funding.

Crime Prevention Staffing

Crime Prevention (CP) is a critical component of community policing, making the community safe from personal harm through building and maintaining partnerships. Neighborhoods are becoming more diverse and have experienced tremendous change and mobility, and CP staffing has not kept pace with service demands. This \$269,568 ongoing allocation will restore two full-time crime prevention program coordinator positions that will be located in the Central Northeast and North Portland neighborhood coalition offices. It will also add an events and training coordinator, partial funding for an administrative support position (0.4 FTE), and funding for overtime, printing, and event marketing and coordination.

Administrative Support for Liquor Licensing

The liquor licensing program will begin issuing recommendations on temporary liquor licenses, taking over this responsibility from the Police Bureau. ONI is authorized to charge \$35 per license. This \$17,148 allocation will fund 0.3 FTE.

In addition, 0.3 FTE will be funded from the existing Graffiti Abatement program for a total increase of 0.6 FTEs in this decision package. This will be combined with 0.4 FTE administrative support position in the crime prevention decision package resulting in one full-time position.

Youth Violence Reduction Program

This \$77,926 one-time allocation funds a position in the Mayor's Office to help decrease youth and gang violence. Funding will be provided through an interagency from the Mayor's Office.

BUDGET NOTES

Additional Coalition Staffing Resources

Starting in FY 2008-09, district coalition offices will receive 80% of the total City funds they receive in FY 2007-08. The remaining 20% will be allocated as a one-to-one match to funds raised by the coalition.

Neighborhood Business District Support

The Alliance of Portland Neighborhood Business Associations (APNBA) will assume the neighborhood business district support duties starting in FY 2008-09.

Crime Prevention

Description

The Crime Prevention program is designed to get neighbors involved in community policing efforts. Crime Prevention coordinators work closely with public safety activists, Police precincts, community members, neighborhood associations, state agencies, City bureaus, businesses, and social service providers to address crime and livability issues.

Goals

This program is linked with the City goals of ensuring a safe and peaceful community and improving the quality of life in neighborhoods.

Performance

In FY 2007-08, the Crime Prevention program will:

- Increase the number of community members involved in Neighborhood Watch,
 Business Watch, Community Foot Patrol, and other crime prevention programming by
 10%
- Institutionalize Crime Prevention Through Environmental Design (CPTED) practices as part of the predevelopment process on City-funded projects
- Continue organizing Public Safety Action Committees (PSACs) in each of the neighborhood coalition areas, to help connect citizens to community policing efforts
- Continue to co-chair the Inter-Bureau Task Force to coordinate the problem solving process for chronic problem locations among various public safety and code enforcement bureaus
- Work toward a citywide rollout of the Enhanced Safety Properties program, which
 provides an incentive to landlords and property managers to keep their property crime
 free by taking preventive measures through education, management practices, and
 physical property improvements
- Organize the second annual Ready. Safe. Go., a public safety volunteer training and recognition conference, in cooperation with the Office of Emergency Management, Portland Police Bureau, and the Citizen Corps Council
- Develop the capacity of communities to create and maintain good neighbor agreements

In late 2004, ONI Crime Prevention and the Portland Police Bureau partnered to provide street intervention services for the Downtown-Old Town-Chinatown Livability Pilot Project known as ACCESS. The program expanded in 2005 to include the oversight of \$500,000 allocated towards voluntary substance abuse treatment in cooperation with Multnomah County. In addition to treatment dollars, the program was awarded grants to provide housing for approximately 40 people engaged in the program. Since the second phase of the program began in FY 2006-07, 20 people have been moved from the jails and/or the streets into treatment, 13 people are awaiting treatment, and 24 people have been placed into housing.

The intervention services provided by ACCESS have resulted in an estimated \$40,320 savings to the criminal justice system in just six months. Current data projects that annual cost savings would be approximately \$150,000 that would have been spent in the criminal justice system (jail time, arrests, court system, etc.).

Changes to Services and Activities

Two full-time crime prevention program coordinators will be located in the Central Northeast and North Portland neighborhood coalition offices. It will also add an events and training coordinator and additional funding for overtime, printing, and event marketing and coordination.

Community Development Service Area

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	12	14	13	15	16
Expenditures					
Personal Services	781,810	916,906	1,033,520	1,106,667	1,106,667
External Materials & Services	175,805	79,287	50,899	44,240	44,240
Internal Materials & Services	104,501	107,534	93,105	143,427	143,427
Total Expenditures	1,062,116	1,103,727	1,177,524	1,294,334	1,294,334
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Workload					
Number of Crime Watch Programs Developed and Maintained	589	647	680		680

Information & Referral

Description

The City of Portland/Multnomah County Information and Referral (I&R) program is a central resource for basic information and referral to all City and County programs. I&R provides information and referral services to the community regarding other local community and social services. The staff of the program provides assistance to walk-in patrons of both the Portland Building and City Hall. The program's mission is to serve as ambassadors for both the City and the County and to simplify community member access to services. I&R program costs are shared equally between Multnomah County and the City of Portland.

Goals

I&R supports the City goal of improving the quality of life in neighborhoods by providing neighborhoods and citizens with simplified access to thousands of government and nonprofit services.

Performance

ONI will continue to meet or exceed the performance benchmarks in the City/County intergovernmental agreement of 90% of calls to the 823-4000 line being answered within 25 seconds and less than 5% of calls abandoned.

Numbers of calls and e-mail inquiries received and responded to by ONI staff have declined after the County's 2-1-1 line was implemented and more people may have begun calling that line directly. The City also implemented a new Automated Call Distribution phone system in FY 2005-06, and some of the decrease is attributed to a change in data collection as the new system and database more accurately tracks calls, walk-ins, and e-mail data.

Specific program objectives for FY 2007-08 are to:

- Expand the availability of information and referral services to the community while streamlining service delivery
- Increase awareness & utilization of the City/County I&R program by working with the Mayor's and Chair's offices to increase awareness internally as well as exploring consolidation of I&R functions across City and County departments through potential pilot projects
- Continue the work begun through the City's Customer Service Advisory Committee to improve customer service Citywide

Changes to Services and Activities

No significant changes in FY 2007-08.

Community Development Service Area

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	7	5	5	6	6
Expenditures					
Personal Services	310,195	318,415	344,488	338,860	338,860
External Materials & Services	14,513	8,937	8,559	10,380	10,380
Internal Materials & Services	104,817	99,137	106,247	97,933	97,933
Total Expenditures	429,525	426,489	459,294	447,173	447,173
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Workload					
Number of Calls & E-mail Inquiries Received	206,773	183,954	165,000		170,000
Number of Calls & E-mail Inquiries Responded to	191,444	172,690	155,000		160,000

Administration

Description ONI's administrative staff is charged with sound and responsive management of the

bureau's fiscal, personnel, and policy issues.

Goals ONI administration supports the City goal to improve the quality of life in neighborhoods.

Administration staff will ensure the bureau is in position to be responsive to and begin implementing recommendations from visionPDX, Community Connect (BIP #8), and Public Involvement Standards (BIP #9). ONI administration will also implement and monitor the effectiveness of the revised ONI standards, which define the roles and responsibilities of the neighborhood offices and associations as well as provide overall

direction to the various program areas.

Performance Although administrative staff and budget have remained relatively constant, the percentages

have increased slightly due to other bureau staff changes. In FY 2007-08 these include a slight reduction in staff with the transfer of Combined Sewer Overflow Outreach and

Downspout activities to BES.

Changes to Services and Activities

Oversee implementation of recommendations from ONI's Bureau Advisory Committee, Community Connect, visionPDX, and the Citywide Public Involvement Standards

Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
6	3	3	3	3
387,849	348,160	337,545	347,743	347,743
12,977	15,873	13,812	13,812	13,812
53,229	50,729	50,598	46,645	46,645
454,055	414,762	401,955	408,200	408,200
Actual	Actual	Yr End Est.		Target FY 2007–08
	FY 2004–05 6 387,849 12,977 53,229 454,055	FY 2004–05 FY 2005–06 6 3 387,849 348,160 12,977 15,873 53,229 50,729 454,055 414,762 Actual Actual	FY 2004–05 FY 2005–06 FY 2006–07 6 3 3 387,849 348,160 337,545 12,977 15,873 13,812 53,229 50,729 50,598 454,055 414,762 401,955 Actual Actual Yr End Est.	FY 2004-05 FY 2005-06 FY 2006-07 FY 2007-08 6 3 3 387,849 348,160 337,545 347,743 12,977 15,873 13,812 13,812 53,229 50,729 50,598 46,645 454,055 414,762 401,955 408,200 Actual Yr End Est.

Performance	FY 2004–05	FY 2005–06	FY 2006–07	FY 2007–08
Efficiency				
Administration Staff as Percent of Total Bureau Staff	9.7%	7.2%	8.4%	8.2%
Administration Budget as Percent of Total Bureau Budget	6.4%	6.1%	6.3%	6.4%

Community Development Service Area

Neighborhood Resource Center

Description

Portland's neighborhood network is made up of 95 neighborhood associations, seven district coalition offices, and 40 business district associations. Through the coalition offices, Portland neighbors are able to:

- Advocate for neighborhood interests to local government
- Develop neighborhood plans and priorities
- Review and offer advice on critical community concerns
- Discuss issues through meetings, newsletters, and online forums
- Organize community-building activities such as block parties, cleanups, and tree plantings

The Neighborhood Resource Center (NRC) works to enhance the quality of Portland's neighborhoods through community participation in the City's public involvement processes. NRC funding provides communication, leadership development and technical assistance support to neighborhood associations and a diverse range of constituency groups through the district coalitions. ONI contracts with five nonprofit organizations and two City-staffed coalition offices.

Neighborhood Outreach and Support

This program is the core of ONI's mission and history to administer, promote, and advocate for Portland's neighborhood system. In FY 2006-07 upwards of \$500,000 in new funding expanded the neighborhood system's capacity to provide support for communications and engagement efforts with underrepresented communities. ONI works with the coalitions, neighborhood and business associations, City bureaus, and community organizations to:

- Build partnerships
- Provide communication links
- Promote outreach and leadership development
- Increase capacity for resource development

Disability Program

The Disability Program intends to connect, support, and encourage collaborative civic engagement among the people of the disability community, neighborhoods, and City government.

Elders in Action

ONI contracts with Elders in Action, a private nonprofit organization, to provide advocacy for the needs of seniors and help seniors advocate for themselves.

Goals

For FY 2007-08, the Neighborhood Resource Center plans to:

- Strengthen existing partnerships and develop new partnerships between ONI, District Coalitions and community-based organizations in the City of Portland
- Provide consistent and effective communication links and coordination of activities between ONI programs, district coalitions, neighborhood associations, City bureaus, and the broader community

- Promote outreach and leadership development efforts at the district coalition and neighborhood association level that engage underrepresented constituencies; recruit, train, and retain neighborhood leadership; and promote cultural competency within the neighborhood system
- Increase capacity for resource development, utilizing the skills, knowledge, and experience of district coalitions to secure contract opportunities with City bureaus with particular focus on public involvement in public decisionmaking and community empowerment at the neighborhood level

All of these goals link to the City goal of improving the quality of life in neighborhoods.

Performance

Variations in how coalition offices tracked performance data created a slight decrease in some measurement values. A consultant will be hired in FY 2007-08 to assist the bureau and its community partners in developing performance measures for existing programs and new initiatives, and provide technical assistance to implement the new system.

Changes to Services and Activities

ONI will provide additional resources to coalition offices for greater outreach to underrepresented groups and program administration.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007-08	Adopted FY 2007–08
FTE	13	11	12	9	9
Expenditures					
Personal Services	981,542	956,914	1,143,035	723,466	723,466
External Materials & Services	1,147,329	1,133,090	2,225,279	2,517,387	2,557,387
Internal Materials & Services	122,253	179,165	187,875	187,409	187,409
Total Expenditures	2,251,124	2,269,169	3,556,189	3,428,262	3,468,262
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Number of People Reached through Community Newsletters and Communications Efforts	NA	855,076	825,000		800,000
Number of Attendees at Leadership Development Events and Activities	NA	3,088	2,900		2,500
Workload					
Number of Community Involvement Projects or Events Initiated, Maintained, or Completed	NA	1,919	1,800		1,500
Number of Technical Assistance Contracts with Neighborhood Associations and the Public	NA	45,955	47,000		45,000
Number of efforts to involve traditionally underrepresented groups such as communities of color, renters, and elders in neighborhood association and coalition activities	NA	451	400		400

Neighborhood Livability Services

Description

Neighborhood Livability Services provides a range of problem-solving tools and resources to address neighborhood livability and nuisance problems. The subprograms described below reflect similar approaches to addressing neighborhood livability issues.

Graffiti Abatement

The graffiti abatement subprogram focuses on the enforcement of the City's Graffiti Abatement Code and the eradication of graffiti throughout the city. The graffiti abatement coordinator manages private graffiti removal contracts, coordinates all paid and volunteer graffiti removal efforts, and delivers presentations to community groups, schools, and other organizations regarding graffiti trends, community impacts, and opportunities for public involvement in graffiti prevention. The graffiti abatement subprogram also developed and maintains a network of agency partnerships through ten years of monthly Graffiti Task Force meetings.

Liquor License Notification

The Liquor License Notification subprogram:

- Coordinates with the Portland Police Bureau's Drug and Vice Division, Noise Control, ONI Crime Prevention, Neighborhood Response Team Officers, and the Oregon Liquor Control Commission (OLCC) to process liquor license applications within the City of Portland for recommendation to the OLCC
- Notifies affected community residents and businesses of pending liquor license applications
- Collects community responses to license application notices, forwarding them to the Portland Police Bureau and the OLCC for consideration during the license recommendation process
- Assists, when appropriate, with problem resolution between neighbors and liquor license applicants, including resource and referral, meeting facilitation, and the good neighbor agreement process
- Convenes and facilitates problem-solving and enforcement activities related to the City's Time, Place, and Manner ordinance
- Provides public education regarding the liquor license application process and testimony preparation for OLCC hearings

Neighborhood Mediation Program

The City of Portland has funded neighborhood mediation services in some form for over 20 years. Beginning in FY 2002-03, ONI began contracting with a private organization for neighborhood mediation services, including:

- Neighborhood-wide mediation (noise, pets, property maintenance, nuisances, boundary disputes)
- Interpersonal mediation (harassment, threats, minor assaults)
- Landlord-tenant mediation (repairs, damages, public safety, eviction)
- Organizational mediation (consultation and facilitation of problemsolving within neighborhood groups, churches, schools, and other community organizations)

Community Development Service Area

Community Residential Siting Program

The Community Residential Siting Program (CRSP) provides neighbors, service providers, and developers with a range of tools and strategies to resolve disputes related to the siting of social service facilities. CRSP is jointly funded by Multnomah County, the Bureau of Housing and Community Development, and ONI.

Goals

The Neighborhood Livability program supports the City goal of improving the quality of life in neighborhoods by coordinating the delivery of services and programs that provide a range of problem-solving tools and resources to address and provide relief of neighborhood livability and nuisance issues.

Performance

The number of liquor license applications processed by ONI is anticipated to increase in FY 2007-08 with the addition of processing temporary liquor sales licenses. Graffiti tag removal is anticipated to increase due to the increase in graffiti occurrences in the city, including a significant amount of sticker removal. This increased activity is supported through funding of an additional crew, enhanced volunteer events, and improved tracking of graffiti.

Changes to Services and Activities

The liquor licensing program will begin issuing recommendations on temporary liquor licenses, taking over this responsibility from the Police Bureau.

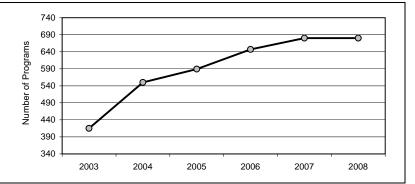
FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007-08
FTE	2	2	2	3	3
Expenditures					
Personal Services	170,140	178,018	189,277	202,224	202,224
External Materials & Services	542,483	444,990	624,854	562,257	562,257
Internal Materials & Services	23,708	18,120	17,957	33,319	33,319
Total Expenditures	736,331	641,128	832,088	797,800	797,800

erformance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Workload				
Mediation Case Intakes	563	570	500	550
Number of Liquor License Applications Processed	355	460	350	750
Number of Graffiti Tags Removed	27,845	24,350	25,000	30,000
Number of Residential Siting Cases Needing Conflict Resolution	26	17	20	20

Performance Measures

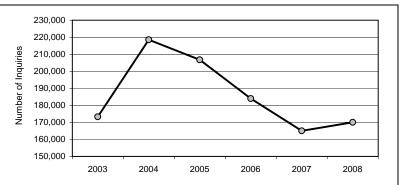
Crime Watch Programs Developed & Maintained

The Neighborhood Watch program had a significant increase in participation in 2003 due to a grant-funded block captain initiative. The watch program is still going strong, as there are 600 watches carrying over from previous years and more groups receiving training each year.



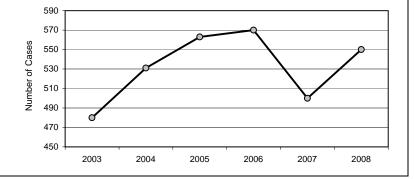
Number of Calls & E-mails Received by I&R

Social service-related calls have declined since the County's 2-1-1 line was implemented, and more people may have begun calling that line directly. In FY 2005-06 the I&R team received a new Automated Call Distribution system and implemented a new database; both systems provide new, more accurate tools for tracking calls, walk-ins, and e-mail data.



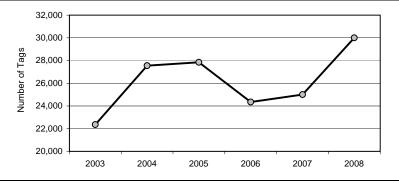
Mediation Case Intakes

The mediation caseload is returning to previous levels in FY 2007-08.



Number of Graffiti Tags Removed

The number of graffiti tags removed declined in FY 2005-06 as a result of a decision to cease providing free abatement to large businesses. This is expected to increase in FY 2007-08 with increased funding for crews and volunteer events, and changes in the nature of the graffiti being removed (such as an increase in sticker removal).



Office of Neighborhood Involvement

SUMMARY OF BUREAU BUDGET

	: -:g-::													
_		Actual FY 2004–05		Actual FY 2005–06		Revised FY 2006–07		Proposed FY 2007–08		Adopted FY 2007–08				
RESOURCES														
General Fund Discretionary		4,239,914		4,008,898		5,192,738		5,736,580		5,776,580				
Grants & Donations		145,670		59,214		0		0		0				
Contract Revenues		244,408		244,409		267,484		252,667		252,667				
Interagency Revenues		620,030		650,933		706,226		127,702		127,702				
Interfund Cash Transfers		50,000		0		0		0		0				
Program Revenue		1,657,927		1,666,140		122,540		108,263		108,263				
Overhead Recovery		131,159		126,985		138,062		150,557		150,557				
TOTAL RESOURCES	\$	7.089.108	\$	6.756.579	\$	6.427.050	\$	6.375.769	\$	6.415.769				

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose. Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

TOTAL PROGRAMS	\$ 7,079,108	\$	6,746,579	\$	6,427,050	\$	6,375,769	\$	6,415,769
	 	•	0 = 40 ==0	•	0 407 050	•	0.075.700	_	C 44E 700
Positions	 2.00		2.00		2.00		2.60		2.60
Neighborhood Livability Svcs	736,331		641,128		832,088		797,800		797,800
Positions	12.53		11.48		12.38		9.30		9.30
Neighborhood Resource Center	2,251,124		2,269,169		3,556,189		3,428,262		3,468,262
Positions	4.00		0.00		0.00		0.00		0.00
Noise Control	290,482		11,365		0		0		0
Positions	18.70		18.80		0.00		0.00		0.00
Neighborhood Inspections	1,855,475		1,879,939		0		0		0
Positions	6.00		4.00		3.00		3.00		3.00
Administration	454.055		414.762		401,955		408.200		408,200
Positions	6.75		5.00		5.00		5.75		5.75
Information & Referral	429.525		426.489		459,294		447,173		447,173
Positions	11.80		13.96		13.33		15.90		15.90
Crime Prevention	1.062.116		1,103,727		1,177,524		1,294,334		1,294,334
PROGRAMS									
TOTAL EXPENDITURES	\$ 7,089,108	\$	6,756,579	\$	6,427,050	\$	6,375,769	\$	6,415,769
Total Fund Requirements	10,000		10,000		0		0		0
Other Cash Transfers	 10,000		10,000		0		0		0
Fund Requirements									
Total Bureau Requirements	7,079,108		6,746,579		6,427,050		6,375,769		6,415,769
Internal Materials & Services	 778,366		728,887		455,782		508,733		508,733
External Materials & Services	2,264,036		2,074,369		2,923,403		3,148,076		3,188,076
Personal Services	4,036,706		3,943,323		3,047,865		2,718,960		2,718,960
Bureau Requirements									
Purcou Poquiromento									

		Salary Range			rised 006–07		posed 007–08	Adopted FY 2007-08		
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount	
7107	Administrative Supervisor II	52,012	69,301	1.00	60,192	1.00	62,664	1.00	62,664	
7152	Assistant Program Specialist	40,800	62,870	1.00	61,860	0.00	0	0.00	0	
7110	Business Operations Supervisor	60,281	80,659	1.00	80,304	1.00	80,664	1.00	80,664	
7202	Community Outreach & Info Asst	40,800	62,870	2.00	103,916	0.00	0	0.00	0	
5185	Crime Prev Program Admin	40,152	52,242	11.00	528,564	14.50	714,705	14.50	714,705	
7220	Disability Program Specialist	49,527	66,023	1.00	49,332	1.00	50,346	1.00	50,346	
7376	Financial Analyst	52,012	69,301	1.00	69,036	1.00	69,190	1.00	69,190	
0110	Information & Referral Specialist	28,522	39,797	4.00	136,779	4.00	142,758	4.00	142,758	
7022	Neigh Involve & Pgm Director	84,439	112,522	1.00	112,092	1.00	112,308	1.00	112,308	
7214	Neighborhood Programs Coord	49,527	66,023	2.00	116,064	3.50	200,306	3.50	200,306	
7218	Neighorhood Office Supervisor	54,622	72,850	1.00	72,576	1.00	72,852	1.00	72,852	
0102	Office Support Spec II	28,522	39,797	1.00	39,792	1.00	39,792	1.00	39,792	
0104	Office Support Spec III	36,498	46,959	0.00	0	0.40	17,544	0.40	17,544	
7154	Program Coordinator	54,622	72,850	1.00	55,152	1.00	55,004	1.00	55,004	
7156	Program Manager	57,378	76,609	1.00	66,744	1.00	68,796	1.00	68,796	
7153	Program Specialist	49,527	66,023	2.00	123,132	2.00	126,525	2.00	126,525	
TOTAL	FULL-TIME POSITIONS			31.00 \$	1,675,535	33.40 \$	1,813,454	33.40 \$	1,813,454	
0110	Information & Referral Specialist	28,522	39,797	0.83	33,036	1.00	39,792	1.00	39,792	
7218	Neighorhood Office Supervisor	54,622	72,850	0.75	54,432	0.75	54,636	0.75	54,636	
0102	Office Support Spec II	28,522	39,797	0.80	31,836	0.80	31,836	0.80	31,836	
0104	Office Support Spec III	36,498	46,959	0.50	18,912	0.60	22,824	0.60	22,824	
TOTAL	PART-TIME POSITIONS			2.88 \$	138,216	3.15 \$	149,088	3.15 \$	149,088	
7215	Neighborhood Intervention Specialist	40,800	62,870	1.00	62,628	0.00	0	0.00	0	
7214	Neighborhood Programs Coord	49,527	66,023	0.83	54,810	0.00	0	0.00	0	
TOTAL	LIMITED TERM POSITIONS			1.83 \$	117,438	0.00 \$	0	0.00 \$	0	

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

		AMOUNT			
ACTION	Ongoing	One-Time	Total Package	FTE	DECISION
FY 2007-08	5,056,702	638,152	5,694,854	33.55	FY 2007-08 Current Appropriation Level
CAL Adjustment	ts				
•	(1,441)	0	(1,441)	0.00	OMF IA adjustments
Mayor's Propose	ed Budget Decisio	ns			
	(437,286)	0	(437,286)	(4.00)	Dissolve BES partnership
	269,568	0	269,568	3.40	Additional crime prevention staff
	0	200,000	200,000	0.00	Cultural organizing project
	0	30,000	30,000	0.00	Translation & childcare services
	0	75,000	75,000	1.00	Implement public invlvmnt stndrd (BIP #9)
	0	50,000	50,000	0.00	Develop performance measures
	0	50,000	50,000	1.00	Cont neigh business district support
	0	350,000	350,000	0.00	Additional coalition staffing resources
	0	77,926	77,926	1.00	Youth violence reduction position
	17,148	0	17,148	0.60	Liquor licensing admin support
Approved Budge	et Additions and R	eductions			
	0	0	0	0.00	None
Adopted Budget	Additions and Re	ductions			
-	0	40,000	40,000	0.00	Mayor's youth violence prevention grants
	(152,011)	872,926	720,915	3.00	Total FY 2007-08 Decision Packages
			\$ 6,415,769	36.55	Total Adopted Budget

Office of Sustainable Development

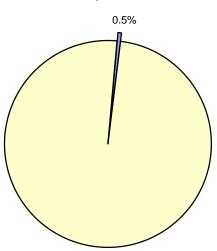
Community Development Service Area

Dan Saltzman, Commissioner-in-Charge

Susan Anderson, Director

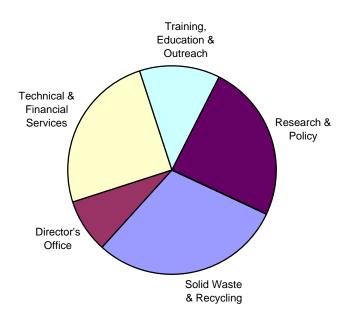
Percent of City Budget

OSD = \$7.2 Million



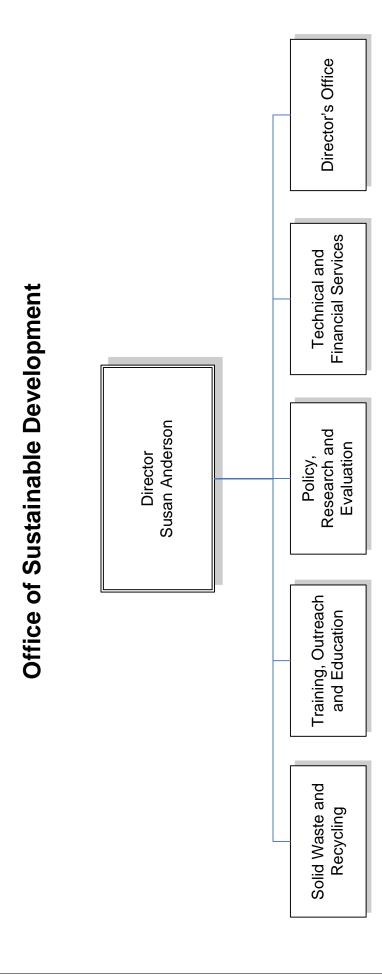
City Budget = \$1.58 Billion

Bureau Programs



Bureau Overview

Expenditures	Revised FY 2006-07	Adopted FY 2007–08	(Change from Prior Year	Percent Change
Operating	7,396,328	7,199,933		-196,395	-2.7%
Capital	0	0		0	0.0%
Total Expenditures	\$ 7,396,328	\$ 7,199,933	\$	-196,395	\$ -2.7%
Authorized Positions	35	37		2.00	5.7%



Bureau Summary

BUREAU MISSION

The mission of the Office of Sustainable Development is to provide leadership and contribute practical solutions to ensure a prosperous community where people and nature thrive, now and in the future. Through outreach, technical assistance, policy, and research, the bureau promotes informed choices to increase the use of renewable energy and resources, reduce solid waste, conserve energy and natural resources, prevent pollution, and improve personal and community health.

BUREAU OVERVIEW

The Office of Sustainable Development (OSD) brings together innovative partnerships, services, and technologies to promote a healthy environment and efficient, vibrant community. OSD provides technical and financial services to businesses, residents, non-profit organizations, and public agencies, and serves as a meeting ground for community efforts to advance sustainability.

The office's efforts are client-oriented and focus on the needs of homeowners, renters, low-income families, government, small businesses, and specific business sectors. OSD integrates technical and financial services related to energy efficiency, renewable energy, waste reduction, and resource conservation and also regulates garbage and recycling collection. In addition, OSD provides staff support to the Portland/Multnomah Sustainable Development Commission and Food Policy Council.

The Office of Sustainable Development is funded by the Solid Waste Management Fund, the General Fund, interagency agreements, federal and state grants, and contracts with nonprofit agencies. Revenue sources for the Solid Waste Management Fund include residential franchise fees, commercial tonnage and permit fees, and grants. General Fund support for the Adopted Budget is \$2,227,486. The office continues to leverage General Fund support to obtain grants, performance contracts, and state and local intergovernmental revenue. The bureau is organized into five program areas: the Solid Waste and Recycling, Training Education and Outreach, Director's Office, Research and Policy, and Technical and Financial Services.

SIGNIFICANT ISSUES

Sustainable Economic Development

Investment in economic development is a top priority as government and industry look for new strategies to increase workforce competitiveness, invest in local communities, and ensure the future economic health and prosperity of the region. A history of environmental stewardship and innovative community development positions Portland to grow and attract companies that provide sustainable technologies, products, and services. Portland is poised to claim a significant share of the growing global demand for sustainable industry expertise in architecture and engineering; building materials; renewable energy; healthy, locally grown food products and systems; recycled products; lighting; and water and energy efficiency.

Global Climate Change

Global climate change impacts housing, industry, agriculture, water resources, transportation, energy use and development, and municipal revenues. Many nations and more than 400 local governments worldwide are taking active measures to reduce global warming pollution. There is an urgent need to identify local vulnerabilities to climate change while also strengthening efforts to reduce emissions. Many of the policies and programs that reduce pollution also improve local quality of life, and Portland's efforts to date have provided a widely recognized example of a beneficial approach to climate protection.

Waste Reduction and Recycling

Portland's successful recycling and solid waste program is consistently recognized as one of the best in the nation. However, the recycling rate has leveled off over the past few years, and OSD is currently analyzing options to reduce waste and expand recycling. Efforts to increase recycling will target the commercial sector, which generates approximately 75% of Portland's garbage. Strategies include expanding commercial food waste and business recycling programs. Waste reduction efforts are receiving increased business attention, since improving the efficiency of material use and preventing waste cuts production costs and improves the competitiveness of local businesses.

Sustainable Food System

How food is grown, distributed, processed, prepared, consumed, and discarded has major economic, health, and environmental consequences for Portland and the region. From farm to table to landfill, several signs signal the need for urgent action on food-related issues:

- Farmers in the region are threatened by challenges to the land use system and global competition. As energy prices rise, Portland's proximity to productive agricultural land is a key advantage, but only if farmland is protected.
- Oregon's agricultural productivity creates significant local economic development opportunities throughout the food supply chain.
- Unhealthy diets are contributing to increases in obesity, diabetes, and associated health care costs. Most alarming is the increasing prevalence of obesity among children.
- A growing number of residents rely on emergency food sources.
- Food accounts for over one-fifth of the solid waste Portland sends to the landfill.

Although many factors shape our food system, local government can promote a healthy food system through its policies and actions related to economic development, education, recreation programs, solid waste management, purchasing, and urban planning.

SUMMARY OF BUDGET DECISIONS

The FY 2007-08 Adopted Budget for the Office of Sustainable Development includes \$45,786 to fund one-half of the Bureau Innovation Project #18 Sustainable Government position; \$155,304 (\$91,000 from the General Fund) to continue the Sustainable Food Initiative. The Adopted Budget also directs OSD to work with the Portland Development Commission to create a plan for a focused regional economic development strategy.

Sustainable Industries and Clean Energy

\$1,140,000 of General Fund support is provided to OSD to continue work related to sustainable economic development and clean energy. The purpose of this initiative is to expand the sustainable industries sector of the Portland regional economy. The primary focus is clean energy technologies including:

1) Increased development, production and use of bio-based fuels, and solar power.

2) Enhanced demand and local supply of energy efficiency and green building technologies and services.

In addition, efforts will be made to promote sustainable development by helping new and existing companies create local jobs in industries that provide new technologies, products or services that are more efficient, use renewable or recycled resources and are less polluting. Efforts will focus on both building demand for these products and services and by helping new and existing firms more effectively reach the marketplace.

Technical & Financial Services

Description

Technical & Financial Services provides integrated services on resource conservation related to the design, construction, and operations of buildings.

The Technical Services group promotes the benefits of sustainable, high-performance building practices in commercial and residential projects throughout Portland. Technical services include project-by-project technical assistance, training, outreach, and resource development.

The Financial Services group promotes and markets the financial benefits of energy efficiency and sustainable building practices through incentives, grants, loans, and other financial tools. Staff currently administer the Green Investment Fund and run the Multifamily Assistance Program, which improves access to financial incentives and helps property owners understand the benefits of energy-efficiency investments.

The Sustainable City Government program implements a Citywide, bureau-by-bureau sustainable business plan that systematically addresses resource use, toxics reduction, green procurement, renewable energy production and purchasing, and related issues through innovative policies, programs, and implementation strategies.

Goals

The program supports OSD's goal of protecting the environment and conserving natural resources and promotes the Citywide goal relating to the health of the environment and the economy.

Performance

The performance of Technical & Financial Services is tracked through the number of development projects provided with green building assistance, the number apartment units weatherized, and resource savings through internal City resource-conservation efforts.

Changes to Services and Activities

Continued funding for the Sustainable City Government initiative allows OSD to move forward a Citywide sustainability plan, improve tracking of City resource use, identify opportunities for cost savings, and facilitate information sharing across bureaus.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	11	10	12	12	12
Expenditures					
Personal Services	683,183	809,191	899,244	952,711	952,711
External Materials & Services	560,789	604,855	1,318,707	558,746	558,746
Internal Materials & Services	259,646	165,389	351,695	272,430	272,430
Total Expenditures	1,503,618	1,579,435	2,569,646	1,783,887	1,783,887
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Per capita residential energy use (million BTUs)	30.20	29.50	29.40		29.00
Number of certified green buildings in Portland	415	553	600		700
Utility savings to City from energy- and water-efficiency projects and waste and toxics reduction (million dollars)	\$2.38	\$2.65	\$2.75		\$3.00

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Percent of City electricity use from renewable resources	10.5%	11.0%	1.3%	1.5%
Percent reduction in solid waste from City operations	NA	NA	5%	5%
Efficiency				
Cost per Fix-It Fair participant	NA	NA	\$55.95	\$46.50
Workload				
Apartment units weatherized	6,820	3,633	4,800	5,000
Number of development projects provided with green building assistance	214	140	100	125
Number of design and construction industry professionals trained in green building practices	793	911	1,000	1,000
Bureaus assisted with sustainability projects	31	12	20	25
City employees provided with sustainability training	NA	NA	25	100
Businesses assisted with sustainable practice	5,309	4,177	5,000	5,000
Citizens participating in workshops	NA	NA	1,660	1,800

Director's Office

Description

The Director's Office ensures efficient and responsible office management that is consistent with City policies and OSD values. The team leads financial planning and management, coordinates OSD human resources and diversity development, manages the office, provides administrative tools and services to other OSD teams, and coordinates development of funding proposals. Director's Office staff also increase OSD's visibility and credibility and develop a strong public identity through presenting a consistent, constructive face to clients, stakeholders, and the community.

Goals

All of OSD's programs link to the Citywide goal of protecting and enhancing the natural and built environment. OSD's programs are also designed to contribute to the City goal of promoting economy vitality and opportunity.

Performance

Key performance measures for the Director's Office relate to securing outside funding for bureau activities, providing exemplary resource conservation services to businesses, and reducing global warming pollution in Portland. In FY 2007-08, OSD expects to secure \$400,000 in external funding and has a goal of improving business satisfaction with City information on pollution reduction to 50%.

Changes to Services and Activities

With a number of major new OSD initiatives planned for FY 2007-08, the Director's Office will work with partners to identify opportunities, and guide program development to ensure the success of the new efforts. Business opportunities to accelerate sustainable practices are a particular focus.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	5	6	5	5	5
Expenditures Personal Services	377,307	435,707	593,520	472,205	472,205
External Materials & Services Internal Materials & Services	43,808 29,970	53,518 38,177	211,123 39,836	120,378 16,109	120,378 16,109
Total Expenditures	451,085	527,402	844,479	608,692	608,692
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness Business satisfaction with City information on pollution reduction (percent "good" or "very good")	40%	NA	45%		50%
Efficiency Percent reduction in local per capita CO2 emissions from 1990 levels	12.5%	10.8%	11.0%		12.0%
Workload Grants and contracts awarded	\$1,202,840	\$1,257,848	\$744,777		\$400,000

Solid Waste & Recycling

Description

The Solid Waste & Recycling group is responsible for policy development and regulation of the City's solid waste program. This group regulates private haulers that provide solid waste, recycling and yard debris collection services for all Portland residents and businesses. Policy is developed to maintain high customer satisfaction and meet City Council's recycling goal of 60%. Related activities include establishing rates for collection services to residential customers, answering customer questions and resolving complaints, evaluating program performance, and developing new recycling and waste-reduction programs.

Goals

The Solid Waste & Recycling program has primary responsibility for OSD's goal of reducing solid waste and also contributes to the related goal of conserving natural resources. The program advances the Citywide goals of protecting and enhancing the environment and promoting economic viability.

Performance

The program measures the percent of solid waste that is recycled, business and resident satisfaction with solid waste and recycling collection, and the cost of residential waste collection. In FY 2007-08, satisfaction with solid waste collection is targeted to reach 81%.

Changes to Services and Activities

A major review of commercial solid waste collection to identify options for reducing waste, increasing recycling, maintaining high levels of service, and keeping costs affordable is planned for FY 2007-08.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	9	10	10	9	9
Expenditures Personal Services	648,488	648,765	702,852	716,822	716,822
External Materials & Services	774,631	759,995	753,506	796,125	796,125
Internal Materials & Services	458,974	477,986	558,409	627,070	627,070
Total Expenditures	1,882,093	1,886,746	2,014,767	2,140,017	2,140,017

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Effectiveness				
Percent of residential material diverted from wastestream	53.4%	52.0%	51.7%	60.0%
Percent of commercial material diverted from wastestream	52.4%	52.0%	52.3%	60.0%
Business satisfaction with recycling programs (percent rating "good" or "very good"	67.0%	72.0%	72.4%	73.0%
Citizens' satisfaction with solid waste and recycling programs (percent rating "good" or "very good")	77%	79%	80%	81%
Efficiency				
Typical residential garbage and recycling monthly bill, adjusted for inflation (2000 dollars)	\$17.30	\$17.69	\$17.59	\$17.59

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Workload Pounds of solid waste generated per household	1,449	1,453	1,437	1,425
Tons of solid waste generated by businesses	393,300	387,100	387,100	350,000

Research & Policy

Description

The Research & Policy program conducts research and supports policy development in collaboration with other OSD teams, City agencies, and community partners. Efforts focus on projects that demonstrate innovative practices and appropriate technologies, with a particular emphasis on supporting the development of local sustainable industries. The team staffs the Sustainable Development Commission and Food Policy Council, monitors legislative issues related to sustainable development, and coordinates broad sustainability initiatives such as the City's Local Action Plan on Global Warming and the City's work on food systems. Recent projects include designing and administering the City's biofuels grant programs, staffing the Peak Oil Task Force, and identifying economic development opportunities in the green building sector.

Goals

The Research & Policy program supports OSD's goal of protecting the environment and conserving natural resources, specifically with the intent of identifying economically and socially beneficial opportunities. This work supports and advances the Citywide goals of protecting and enhancing the environment and promoting economic viability.

Performance

As part of OSD's increased efforts related to investments in clean energy the bureau will work to increase the number of solar energy systems and the number of service stations offering biodiesel blends. The impact of a new position to work on sustainable food policy will be tracked through the number of Portland residents who participate in urban agricultural programs.

Changes to Services and Activities

For FY 2007-08 the Research and Policy program continues efforts that began in FY 2006-07 to promote sustainable economic development, with a focus on renewable energy. Additional funding will support grants for bio-based fuel production and sales. In addition, new funding and staff resources are provided to promote sustainable industry retention, expansion and recruitment.

FTE & Financials	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	1	2	2	5	6
Expenditures					
Personal Services	142,783	291,427	234,052	459,575	520,067
External Materials & Services	32,962	26,827	726,804	245,119	1,145,000
Internal Materials & Services	11,634	12,383	10,437	102,243	102,243
Total Expenditures	187,379	330,637	971,293	806,937	1,767,310
Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07		Target FY 2007–08
Effectiveness					
Number of residential and commerical solar energy systems installed in Portland since 2006	NA	NA	NA		150
Number of stations offering biodiesel blends of B20 or higher	NA	NA	NA		20
Workload Number of research projects completed	10	6	6		6

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Residents participating in urban agricultural projects	NA	NA	2,100	3,000
Number of businesses participating in sustainable industries comarketing efforts	NA	NA	NA	50

Training, Education & Outreach

Description

The Training, Education & Outreach team helps households and businesses make informed decisions about resource conservation and pollution prevention. The team's services include event production; educational material creation and distribution; workshops, training presentations, and on-site customized assistance and resources; and recognition to businesses for sustainability efforts.

Goals

The Training, Education & Outreach program supports OSD's goal of protecting the environment and conserving natural resources and promotes the Citywide goals of protecting and enhancing the environment and promoting economic viability.

Performance

The Training, Education & Outreach program tracks resource conservation assistance provided to Portland businesses and residents with FY 2007-08 goals of reaching 6,000 businesses, 10,000 multifamily units, and 25,000 residents. The impacts of the Fix-It Fairs will be tracked by tallying the number of participants and surveying the percentage who expect to reduce utility bills as a result of the events.

Changes to Services and **Activities**

Training, Education, & Outreach will continue the new resource conservation service for businesses that was started in FY 2006-07. The effort consolidates and streamlines access to financial incentives and technical assistance to make it convenient and profitable for businesses to conserve resources and improve efficiencies.

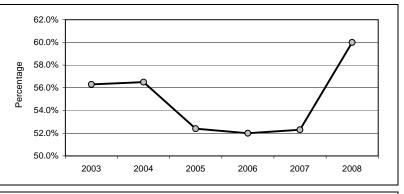
FTE & Financials	Actual FY 2004–05	Actual FY 2005-06	Revised FY 2006–07	Proposed FY 2007–08	Adopted FY 2007–08
FTE	4	4	6	6	6
Expenditures Personal Services	227,777	326,168	434,858	396,624	396,624
External Materials & Services	237,502	239,703	397,333	291,006	291,006
Internal Materials & Services	107,874	145,589	163,952	212,397	212,397
Total Expenditures	573,153	711,460	996,143	900,027	900,027

Performance	Actual FY 2004–05	Actual FY 2005–06	Yr End Est. FY 2006–07	Target FY 2007–08
Workload				
Residents reached by sustainable training and outreach	9,048	22,957	20,000	25,000
Businesses reached by sustainability outreach and training	5,309	4,859	5,000	6,000
Number of multifamily units provided with recycling assistance	7,473	12,237	10,000	10,000

Performance Measures

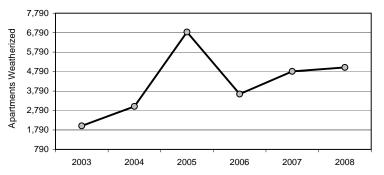
% of Commercial Waste Diverted

Portland businesses have almost attained the City Council's 60% recycling goal.



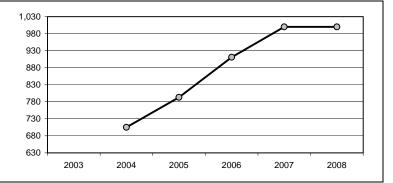
Apartments Weatherized

The Multifamily Assistance Program has weatherized over 31,000 apartment units since 2001.



Industry Professionals Trained in Green Building

OSD expects to provide green building training to 1,000 industry professionals in FY 2007-08.



Office of Sustainable Development

SUMMARY OF BUREAU BUDGET

	•	Actual FY 2004–05	Actual FY 2005–06	Revised FY 2006-07	Proposed FY 2007–08	Adopted FY 2007–08
RESOURCES						
External Revenues						
Licenses and Permits		2,147,310	1,857,929	1,853,920	1,991,568	1,991,568
Service Charges and Fees		1,555,831	1,246,678	1,061,330	1,512,144	1,512,144
Local Sources		407,643	480,129	435,000	435,000	435,000
Miscellaneous Revenues		190,932	225,893	184,006	230,780	230,780
Total External Revenues		4,301,716	3,810,629	3,534,256	4,169,492	4,169,492
Internal Revenues						
General Fund Discretionary		311,646	740,137	1,893,182	1,267,113	2,227,486
Other Cash Transfers		619,572	564,466	664,599	616,270	616,270
Federal Grants Transfers		527,760	597,715	983,721	536,562	536,562
Interagency Reimbursements		657,607	538,548	907,512	859,414	859,414
Total Internal Revenues		2,116,585	2,440,866	4,449,014	3,279,359	4,239,732
Beginning Fund Balance		3,132,785	4,213,470	3,938,779	4,656,435	4,656,435
TOTAL RESOURCES	\$	9,551,086	\$ 10,464,965	\$ 11,922,049	\$ 12,105,286	\$ 13,065,659

Note: Discretionary General Fund revenues are those which may be used by City Council for any public purpose. Nondiscretionary revenues are restricted by policy or contractual agreement to the bureaus that generate the revenue.

IOTAL FROGRAMS					
TOTAL PROGRAMS	\$ 4,597,328	\$ 5,035,680	\$ 7,396,328	\$ 6,239,560	\$ 7,199,933
Positions	11.09	10.00	11.80	11.50	11.50
Technical & Financial Services	1.503.618	1,579,435	2,569,646	1.783.887	1,783,887
Positions	1.00	2.00	2.42	5.35	6.35
Positions Research & Policy	<i>4.74</i> 187.379	<i>5.70</i> 330.637	<i>5.4</i> 2 971.293	<i>4.55</i> 806.937	<i>4.55</i> 1,767,310
Director's Office	451,085	527,402	844,479	608,692	608,692
Positions	3.90	4.40	6.00	5.50	5.50
Training, Education & Outreach	573,153	711,460	996,143	900,027	900,027
Positions	9.30	9.50	9.60	9.00	9.00
Solid Waste & Recycling	1,882,093	1,886,746	2,014,767	2,140,017	2,140,017
PROGRAMS					
TOTAL EXPENDITURES	\$ 9,551,086	\$ 10,464,965	\$ 11,922,049	\$ 12,105,286	\$ 13,065,659
Total Fund Requirements	4,953,758	5,429,285	4,525,721	5,865,726	5,865,726
Ending Fund Balance	 4,213,470	4,569,028	2,953,429	3,231,924	3,231,924
Debt Retirement	28,282	38,982	0	0	0
Other Cash Transfers	673,776	738,676	801,114	757,524	757,524
General Fund Overhead	38,230	82,599	52,437	107,905	107,905
General Operating Contingency	0	0	718,741	1,768,373	1,768,373
Fund Requirements					
Total Bureau Requirements	4,597,328	5,035,680	7,396,328	6,239,560	7,199,933
Internal Materials & Services	 868,098	839,524	1,124,329	1,230,249	1,230,249
External Materials & Services	1,649,692	1,684,898	3,407,473	2,011,374	2,911,255
Personal Services	2,079,538	2,511,258	2,864,526	2,997,937	3,058,429
Bureau Requirements					
EXPENDITURES					
EYDENDITLIDES					

		Salary Range		Revised FY 2006–07		Proposed FY 2007–08		Adopted FY 2007-08	
Class	Title	Minimum	Maximum	No.	Amount	No.	Amount	No.	Amount
7152	Assistant Program Specialist	40,800	62,870	3.00	137,714	3.00	142,567	3.00	142,567
2202	Code Specialist II	38,294	49,256	1.00	49,260	0.90	44,328	0.90	44,328
7205	Comm Outreach/Invlvmt Pgm Mgr	57,378	76,609	1.00	58,428	0.00	0	0.00	0
7202	Community Outreach & Info Asst	40,800	62,870	1.00	46,260	1.00	48,156	1.00	48,156
7226	Conservation Prog Coordinator	54,622	72,850	1.00	65,292	1.00	67,968	1.00	67,968
7225	Conservation Prog Specialist	49,527	66,023	3.00	160,311	3.00	166,361	3.00	166,361
7232	Energy Conserv Program Mgr	67,985	90,577	1.00	67,980	2.00	139,240	2.00	139,240
7376	Financial Analyst	52,012	69,301	1.00	62,984	0.90	59,008	0.90	59,008
0102	Office Support Spec II	28,522	39,797	1.50	59,688	1.50	59,688	1.50	59,688
7206	Public Information Officer	57,378	76,609	1.00	67,356	1.00	70,116	1.00	70,116
7102	Senior Admin Specialist	38,002	58,485	2.00	80,145	2.00	82,717	2.00	82,717
7227	Senior Conservation Prog Coord	57,378	76,609	5.00	365,545	4.00	303,250	4.00	303,250
7230	Solid Waste & Recycl Prog Mgr	67,985	90,577	1.00	90,228	1.00	90,460	1.00	90,460
7024	Sustainable Development Director	84,439	112,522	1.00	112,164	1.00	112,524	1.00	112,524
TOTAL FULL-TIME POSITIONS				23.50 \$	1,423,355	22.30 \$	1,386,383	22.30 \$	1,386,383
7226	Conservation Prog Coordinator	54,622	72,850	0.60	43,548	0.60	43,716	0.60	43,716
TOTAL PART-TIME POSITIONS				0.60 \$	43,548	0.60 \$	43,716	0.60 \$	43,716
7152	Assistant Program Specialist	40,800	62,870	2.00	94,104	1.00	48,018	2.00	88,818
7203	Community Outreach & Info Rep	49,527	66,023	0.92	51,744	0.90	52,365	0.90	52,365
7226	Conservation Prog Coordinator	54,622	72,850	0.13	8,487	0.10	5,460	0.10	5,460
7225	Conservation Prog Specialist	49,527	66,023	2.42	135,894	4.00	219,624	4.00	219,624
7232	Energy Conserv Program Mgr	67,985	90,577	0.00	0	1.00	71,018	1.00	71,018
7130	Management Assistant	40,800	62,870	2.00	83,880	2.00	90,888	2.00	90,888
7102	Senior Admin Specialist	38,002	58,485	1.00	39,396	1.00	40,341	1.00	40,341
7227	Senior Conservation Prog Coord	57,378	76,609	1.67	95,640	3.00	176,952	3.00	176,952
7132	Senior Management Analyst	57,378	76,609	1.00	64,697	0.00	0	0.00	0
TOTAL LIMITED TERM POSITIONS				11.14 \$	573,842	13.00 \$	704,666	14.00 \$	745,466

This chart shows decisions and adjustments made during the budget process. The chart begins with an estimate of the bureau's Current Appropriation Level (CAL) requirements.

		AMOUNT				
ACTION	Ongoing	One-Time	Total Package	FTE	DECISION	
FY 2007-08	5,494,470	0	5,494,470	30.80	FY 2007-08 Current Appropriation Level	
CAL Adjustmen	ts					
-	0	0	0	0.00	None	
Mayor's Propose	ed Budget Decisio	ns				
	0	155,304	155,304	1.00	Sustainable Food Initiative	
	0	49,786	49,786	0.50	Sustainable City Government	
	0	540,000	540,000	3.60	Sustainable Economic Development	
Approved Budge	et Additions and R	eductions				
	0	0	0	0.00	None	
Adopted Budget	Additions and Re	ductions				
	0	360,373	0	0.00	Carryover econ. development funding	
	0	600,000	0	1.00	Add econ. development funding	
	0	1,705,463	1,705,463	6.10	Total FY 2007-08 Decision Packages	
			\$ 7,199,933	36.90	Total Adopted Budget	

